



GOVERNMENT OF BERMUDA
Ministry of Health
Department of Health

2010-2011

DIRECTORY OF SERVICES

DEPARTMENT OF HEALTH

"Healthy people in healthy communities"





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HEALTH PROMOTION OFFICE

“Healthy people in healthy communities”

The Health Promotion Office of the Department of Health is pleased to bring to you the Directory of Services 2010 – 2011. The aim of the Directory is to enable individuals, families and health professionals to identify necessary services to enhance health and well being.

The Directory consists of non-profit, registered charities and Government agencies in Bermuda that offer services to children, seniors and persons with disabilities.

The Directory features over 100 organizations, which are listed alphabetically, along with an index categorizing the organizations according to the type of services offered. It also includes symbols that represent the following populations



Seniors



Children & Families



Disabled

We hope that children, seniors, persons with disabilities, their families and caregivers, as well as the professionals working with them will find the Directory helpful in identifying appropriate services and support programmes.

The Directory is available on our website at:

www.health.gov.bm

For any comments or queries, please contact the Health Promotion Office of the Department of Health:

Phone: **278-6504**

Email: healthpromotion@gov.bm

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ACTIVITIES/DAY CARE CENTRE

BERMUDA HOSPITALS BOARD

CONTACT PERSON: Capri Smith, Activities' Coordinator or
Ventia Williams, Day Care Nurse

PHONE: 239-2055 x1467 or 239-2021

FAX: 236-6692

EMAIL: capri.smith@bermudahospitals.bm

WEBSITE: www.bermudahospitals.bm

ADDRESS: 7 Point Finger Road, Paget DV 04
P.O. Box HM 1023, Hamilton HM DX

PURPOSE: To provide activities and adult day care for seniors.

SERVICES: We offer stimulating activities appropriate to our clients. Activities are held twice a day and can range from one-on-one, to bedside, group drives or community socials. In addition, we offer day care for adults. The cost of day care is currently \$62 a day and includes two snacks, lunch and complimentary transportation service.

HOURS OF OPERATION: 8:30 a.m. – 4:30 p.m., Monday to Friday

REFERRAL PROCEDURE: Physician or social worker



CONTACT PERSON: Donna Daniels, Executive Director

PHONE: 292-5809

FAX: 296-2724

EMAIL: ddaniels@aes.edu.bm

ADDRESS: 16 Dundonald Street, Hamilton HM 12
P.O. Box HM 694, Hamilton HM CX

PURPOSE: The mission of the Adult Education School is to build community by supporting adult learners to achieve their educational and career goals.

SERVICES:

- GED Programme – instruction in higher level subject and content areas leading to GED certification
- Pre-GED Programme – preparation in basic subject and content areas that are contained in the GED programme
- Foundational Literacy – instruction in reading skills, spelling, writing and the exploration of high interest reading material through the use of technology
- Foundational Numeracy – instruction in basic computational skills and simple problem solving
- Wilson Reading Programme – highly individualised reading programme
- Information Technology – instruction in computing fundamentals, key applications and the use of the Internet

HOURS OF OPERATION: 8:45 a.m. – 5:00 p.m., Monday to Friday;
5:30 p.m. – 7:30 p.m., Monday to Thursday

REFERRAL PROCEDURE: Self-referral, parent/guardian, employer, government agency



**MINISTRY OF HEALTH,
DEPARTMENT OF HEALTH**

CONTACT PERSON: Lynn Jackson, Coordinator

PHONE: CLINICS: 278-6460 or 278-6461

COORDINATOR: 278-6452

FAX: 292-4420

EMAIL: lljackson@gov.bm

ADDRESS: 67 Victoria Street, Hamilton HM 12
P.O. Box HM 1195, Hamilton HM EX

PURPOSE: To promote health and prevent disease transmission when travelling abroad.

SERVICES:

- Health education on the prevention of food, water, vector borne diseases and personal safety.
- Immunization and International Certificate of Vaccination

HOURS OF OPERATION: By appointment 2:00 p.m. – 4:00 p.m.,
Tuesdays and Thursdays

REFERRAL PROCEDURE: Self-referral and physician



AERIE FOUNDATION

CONTACT PERSON: Joerether Chandler-Simons, Director

PHONE: 296-0995

FAX: 296-5677

EMAIL: jrsimons@aeriefoundation.org

WEBSITE: www.aeriefoundation.org

ADDRESS: 121 Middle Road, Devonshire FL 03

PURPOSE: The Aerie Seniors' Programme provides home support services to allow seniors to remain in their homes.

SERVICES:

- Personal care
- Meal preparation
- Toileting
- Bathing
- Respite care (overnight)
- Medication reminders
- Companions

HOURS OF OPERATION: 9:00 a.m. – 5:00 p.m., Monday to Friday

REFERRAL: Self-referral, family member, health care provider



MINISTRY OF THE ENVIRONMENT AND SPORTS

CONTACT PERSON: Jason Hansford-Smith, Youth Services
Development Officer

PHONE: 294-9128

FAX: 295-6788

EMAIL: jshansfordsmith@gov.bm

ADDRESS: 40 Church Street, Hamilton HM 12

PURPOSE: The Afterschool Programme exists to meet the needs of parents/guardians and children, in the community during the school year from Monday to Friday from 3:30 p.m. to 6:00 p.m.

SERVICES: Primary school-aged children are exposed to a variety of sport and recreational activities that will contribute to their physical, social, emotional and intellectual growth and development. The 11 afterschool programmes located in Government school facilities may include the following activities: recreation and sports, drama, dance, arts and crafts, outings, multicultural events.

Registration takes place on first-come first-served basis in June. A voucher must be presented to register. Vouchers can be purchased from The General Post Office and sub-offices. To be eligible for registration parents must be up-to-date with any existing payments.

HOURS OF OPERATION: 8:45 a.m. – 5:00 p.m., Monday to Friday



BERMUDA HOSPITALS BOARD

CONTACT PERSON: Roseann Key

PHONE: 239-2025

FAX: 239-2155

EMAIL: roseann.key@bermudahospitals.bm

WEBSITE: www.bermudahospitals.bm

ADDRESS: 7 Point Finger Road, Paget DV 04
P.O. Box HM 1023, Hamilton HM DX

PURPOSE: A residential hospice facility for terminally ill patients.

SERVICES: Hospice palliative care focuses on relieving symptoms and supporting patients with a life expectancy of months not years. Support is also offered to family members. The palliative care team is comprised of Hospice physician, nurses, social worker, chaplains, nursing auxiliary staff and volunteers.

HOURS OF OPERATION: 24 hours per day, 7 days per week

REFERRAL PROCEDURE: Physicians, P.A.L.S.



AGE CONCERN BERMUDA

CONTACT PERSON: Claudette Fleming, Executive Director

PHONE: 238-7525

FAX: 238-7177

EMAIL: info@ageconcern.bm

WEBSITE: www.ageconcern.bm

ADDRESS: Charities House, 25 Point Finger Road, Paget DV 04
P.O. Box HM 2397, Hamilton HM JX

PURPOSE: To link seniors to resources that meet their needs.

SERVICES:

- Collecting needs assessment data on Bermuda's seniors
- Matching service needs to service providers
- Building and strengthening a service provider network
- Building strategic partnerships to identify services gaps, disseminate information, advocate and educate stakeholders
- Handyman repair programme

HOURS OF OPERATION: 9:00 a.m. – 4:00 p.m., Monday to Friday

REFERRAL PROCEDURE: Open



CONTACT PERSON: Julie-Kay Darrell, Alzheimer's Facilitator

PHONE: 238-2168

FAX: Fax number is given on demand

EMAIL: juliekay@ibl.bm

ADDRESS: P.O. Box DV 114, Devonshire DV BX

PURPOSE: To provide emotional support, education and information to family members and friends of those with Alzheimer's disease and related disorders.

SERVICES: Offers the following volunteer services:

- Alzheimer's Family Support Group meetings – 2nd Tuesday in each month at KEMH, 5:30 p.m. – 6:30 p.m.
- Family meetings upon request
- Educational public speeches to organisations upon request

HOURS OF OPERATION: Volunteer – Daily 238-2168

REFERRAL PROCEDURE: Self-referral and/or A.R.D.U KEMH



KING EDWARD VII MEMORIAL HOSPITAL

CONTACT PERSON: Colleen English, Medical Social Worker/
Co-facilitator or Marion Askia, President or Dr Ronald Lightbourne,
Vice President

PHONE: 239-1453

FAX: 239-2072

ADDRESS: Surgical Programme, 7 Point Finger Road, Paget DV 04
P.O. Box CR 408, Crawl CR BX

PURPOSE: To offer support, guidance and resources for people
with an amputation.

SERVICES:

- Group support for people that have had an amputation and/or relatives or friends
- Monthly meetings that provide an informal forum to share concerns, get answers and gather resources on the island and overseas

HOURS OF OPERATION: The 3rd Wednesday of every month, at the office of Dr. Ronald Lightbourne, 45 King Street, Hamilton (Below the Hamilton Seventh-day Adventist Church, parking lot next to Fire Station)

REFERRAL PROCEDURE: Please come to the group, no referral necessary.



HOPE HOMES

CONTACT PERSON: Ellen Douglas

PHONE: 292-7206 or 336-4551

EMAIL: hopehomes@northrock.bm or amhb@northrock.bm

ADDRESS: 6 Brunswick Street, Hamilton HM 10
P.O. Box HM 1634, Hamilton HM GX

PURPOSE: To meet the specific training and social needs of persons with mental handicaps in preparation for improved non-institutional community living.

SERVICES: Services offered for adolescents and adults:

- Assessment, advice and vocational training
- Counselling of appropriate persons with mental handicaps as well as involved community support persons – lay, professional, volunteer or family – in order to improve their level of knowledge and practical performance in sheltered or community activities
- Activities aimed at improving individual and community acceptance of persons with mental handicaps
- Placement and follow-up

HOURS OF OPERATION: 9:00 a.m. – 4:00 p.m., Monday to Friday

REFERRAL PROCEDURE: Self-referral, family or agencies



B.O.L.D./BERMUDA OVERCOMING LEARNING DIFFERENCES

CONTACT PERSON: Cathy Sousa, Chairman

PHONE: 535-1288

EMAIL: csousa@ldab.org

WEBSITE: www.ldab.org

ADDRESS: L.D.A.B./B.O.L.D., P.O. Box HM 350, Hamilton HM BX

PURPOSE: To educate and promote awareness on learning differences and disabilities. To provide support to parents and teachers.

SERVICES:

- Monthly B.O.L.D. informational and support group meetings.
- Annual workshops (first week in November each year) for teachers, parents, and other interested persons.
- Newsletter

HOURS OF OPERATION: Monthly meetings held usually on the 4th Wednesday of the month, September – May

VENUE: The Reading Clinic, Serpentine Road, Pembroke. 7:30 p.m.

REFERRAL PROCEDURE: Email: csousa@ldab.org



CONTACT PERSON: Jenefer Brimmer, President

PHONE: 292-9258 (o) or 799-4695 (c)

FAX: 292-4535

EMAIL: Jenefer.brimmer@gmail.com

ADDRESS: 55 Dundonald Street, Hamilton HM 10
(Mailing) Suite 303, 48 Par-La-Ville Road, Hamilton HM 11

PURPOSE: Provide practical and illustrative education to the public about asthma and allergy, which is supported by documentation of proven research.

SERVICES:

- Provide free seminars, literature etc. to educate the public of the risks of unclean and un-purified environments
- Teach preventive care, proper care in managing conditions and provide financial assistance when possible
- Provide recommendations and solutions on equipment available such as:
 - Light weight Portable Oxygen Concentrators and Portable Nebulizers
 - Spacers – for proper delivery of MDI medications
 - Peak Flow Meters – for proper airway measuring and monitoring
 - Dust Mite Pillow/Mattress Encasings and Air Purifiers
 - The use of non-toxic, biodegradable household products, etc.

HOURS OF OPERATION: 10:00 a.m. – 5:00 p.m., Tuesday to Friday and 9:00 a.m. – 1:00 p.m., Saturday

REFERRAL PROCEDURE: Self-referral and by health care provider



CONTACT PERSON: Jenny Purvey, President

PHONE: 534-4376

EMAIL: basebda@yahoo.com

WEBSITE: www.bermudaautism.org

ADDRESS: P.O. Box FL 93, Flatts FL BX

PURPOSE: We strive to be a solid foundation for parents, professionals, and persons living with and affected by the autism spectrum.

SERVICES:

- Autism awareness
- Provide hands-on training for professionals working with children with autism
- Provide support to families living with people on the autism spectrum

HOURS OF OPERATION: 9:00 a.m. – 8:00 p.m.



CONTACT PERSON: Tara Soares, Executive Director or Rhonda Smith-Simmons, Education Officer

PHONE: 236-1001

FAX: 236-0880

EMAIL: tsoares@chc.bm or rsmith.simmons@chc.bm

WEBSITE: www.chc.bm

ADDRESS: 46 Point Finger Road, Paget DV 04
P.O. Box HM 1562, Hamilton HM FX

PURPOSE: To educate and promote early detection and prevention of cancer and other health issues.

SERVICES:

- Mammography, Bone Densitometry and Ultrasound
- Ostomy supplies at cost
- Cancer Resource Centre
- Free education literature, presentations, one-on-one support

HOURS OF OPERATION: 8:00 a.m. – 4:30 p.m., Monday to Friday

REFERRAL PROCEDURE:

Mammography – Doctor’s requisition if 35 – 40 years or younger

Bone Densitometry – Doctor’s requisition required

Ultrasound – Doctor’s requisition required

Education Services – Doctor/health care/self-referral



MINISTRY OF LABOUR, HOME AFFAIRS AND HOUSING, DEPARTMENT OF LABOUR AND TRAINING

CONTACT PERSON: Derek Smith, Director

PHONE: 292-5056 (office) or 504-5056 (cell)

FAX: 292-2572

EMAIL: info@bdacareers.bm

WEBSITE: www.bdacareers.bm

ADDRESS: Ingham & Wilkinson Bldg., 94 Reid Street, Hamilton HM 12

PURPOSE: To provide up-to-date career and education related information to students, parents, counsellors, career seekers and career changers to enable the opportunity to make informed decisions in determining their potential career paths and educational goals.

SERVICES:

- Career and education counselling
- Career assessment and career exploration tools
- Career and education mentoring
- College preparation
- Scholarship
- Location assistance
- In-school career and education development
- Internships
- Career placement.

HOURS OF OPERATION: 8:45 a.m. – 5:00 p.m., Monday to Friday



CONTACT PERSON: Evelyn James-Barnett

PHONE: 236-9000

FAX: 236-5836

EMAIL: info@college.bm

WEBSITE: www.college.bm

ADDRESS: Stonington Avenue, South Road, Paget PG 04

PURPOSE: Community college dedicated to offering the highest standards of academic, technical and professional excellence.

SERVICES: A variety of academic, technical and professional courses in the Divisions of Applied Science and Technology, Business Administration and Hospitality, Liberal Arts and the Centre for Professional and Career Education (PACE). Programmes lead to baccalaureate, associate degree, certificate or diploma credentials. There are also a number of professional designation and other non-credit offerings for life-long learners, with academic and other support services offered free of charge to students.

HOURS OF OPERATION: Varying hours. Day classes, on-line and evening classes are offered. Facilities are accessible to the physically challenged.



CONTACT PERSON: Cathy Belvedere

PHONE: 232-6851

FAX: 232-6852

EMAIL: cbelvedere@bcds.bm

WEBSITE: www.bcds.bm

ADDRESS: P.O. Box HM 1841, Hamilton HM HX

PURPOSE: To coordinate the development and implementation of programmes and policies associated with achieving a sporting environment free of illicit substance abuse.

SERVICES:

- Education
- Drug testing
- Research data
- Compliance with domestic and international standards

HOURS OF OPERATION: 8:30 a.m. – 5:00 p.m., Monday to Friday (office hours) Out of office hours on request



CONTACT PERSON: Sara Mckittrick

PHONE: 236-3668

FAX: 236-3969

EMAIL: bdaed@northrock.bm

WEBSITE: www.bermudadiabetes.org

ADDRESS: 46 Point Finger Road, Paget DV 04
P.O. Box DV 506, Devonshire DV BX

PURPOSE: To lead the Bermuda community to reduce the prevalence of diabetes and improve the lives of those affected.

SERVICES:

- Free public presentations on diabetes management and healthy living to help to prevent Type 2 diabetes
- Free community blood sugar screening
- Assistance with purchasing insulin and oral medications obtained at the Bermuda Diabetes Association Resource Centre for people with inadequate or no insurance

HOURS OF OPERATION: 8:30 a.m. – 4:30 p.m.

REFERRAL PROCEDURE: Self-referral, health care provider



BERMUDA DIABETES ASSOCIATION

CONTACT PERSON: Sara Mckittrick

PHONE: 297-8427

FAX: 292-6960

EMAIL: bdaed@northrock.bm

WEBSITE: www.bermudadiabetes.org

ADDRESS: (Corner of Dundonald St. & Cedar Ave.)
Beacon House, 2 Dundonald Street, Hamilton HM 10
P.O. Box DV 506, Devonshire DV BX

PURPOSE: To lead the Bermuda community to reduce the prevalence of diabetes and improve the lives of those affected.

SERVICES: Pharmacy for diabetes patients Diabetes counselling and education

HOURS OF OPERATION: 8:30 a.m. – 4:30 p.m.



CONTACT PERSON: Simone J. Barton, Executive Director

PHONE: 232-7812

FAX: 232-4278

EMAIL: simonebarton@bdaheart.bm

WEBSITE: www.mybermudaheart.bm

ADDRESS: (Mailing) Suite 1189, 48 Par-La-Ville Road, Hamilton HM 11

PURPOSE: To work in partnership with community agencies to improve and promote cardiovascular health for the people of Bermuda.

SERVICES: Free health screenings, prevention education, motivational healthy life skills sessions, heart smart cooking demos, jump fit healthy schools programme, BHF Youth/Teen Initiative, stress management, walking series.

HOURS: 9:00 a.m. – 5:00 p.m.



CONTACT PERSON: Jennifer N. Fahnbulleh, President

PHONE: 799-6503 or 334-0120

FAX/TTY-TDD: 238-8116

EMAIL: biad@therock.bm

WEBSITE: www.rwhen.com/biad/

ADDRESS: 37 Reid Street, 2nd Floor, Hamilton HM 12
P.O. Box HM 1749, Hamilton HM GX

PURPOSE: To achieve equality of opportunity and full participation in society for people who are deaf and hard of hearing.

SERVICES:

- Sign language classes
- Adult education and literacy information
- Telecommunication equipment and assistive devices sold to public and the deaf/hard of hearing community
- Provides emotional support and consultation for parents and families of deaf and hard of hearing children
- Overseas information on summer camp, schools and universities for the deaf for parents/guardians of children who are deaf or hard of hearing

HOURS OF OPERATION: 9:00 a.m. – 5:00 p.m., Monday to Friday

REFERRAL PROCEDURE: Self-referral



CONTACT PERSON: Jennifer Southern

PHONE: 238-1741

FAX: 238-2184

EMAIL: southern@logic.bm

ADDRESS: Poinciana, 52 Spice Hill Road, Warwick WK 02

PURPOSE: To encourage, support and motivate all persons with a disability to participate in sports.

SERVICES:

- Encourage more sports and sport athlete participation
- Support athletes in achieving their personal excellence to World and Paralympic level
- Provide sport opportunities or encourage other sports bodies to embrace and include persons who are physically challenged
- Provide financial help to athletes where possible to participate in competitions overseas
- Sports offered: Equestrian, sailing, wheelchair basketball, athletics wheelchair tennis

REFERRAL PROCEDURE: Self-referral, health care provider, schools and family



BERMUDA PHYSICALLY HANDICAPPED ASSOCIATION

CONTACT PERSON: Willard Fox, Chairman

PHONE: 293-5035 (office) or 293-8148 (home)

ADDRESS: Base gate, #1 Southside, St. David's DD 03
P.O. Box HM 8, Hamilton HM AX

PURPOSE: Lobby for rights of the disabled, arrange social functions and organize workshops for adults.

SERVICES: Provides employment for disabled adults.

HOURS OF OPERATION: 8:00 a.m. – 4:00 p.m., Monday to Friday

REFERRAL PROCEDURE: Self-referral



CONTACT PERSON: Ann Spencer-Arscott, Director

PHONE: 236-8253 x 224 (office) or 505-6768 (cell)

FAX: 236-8267

EMAIL: redcrossdirector@logic.bm

WEBSITE: www.bermudaredcross.com

ADDRESS: Charleswood, 9 Berry Hill Road, Paget DV 03
P.O. Box HM 772, Hamilton HM CX

PURPOSE: To respond locally and globally to those in need, helping the vulnerable and enabling the community to be prepared and to respond.

SERVICES:

- Blood Donor Centre – collection of blood supply
(Tuesday, Wednesday, and Thursday, 8:30 a.m. – 3:00 p.m.)
- Transport – driving seniors to and from medical appointments
(Monday – Friday, 9:00 a.m. – 5:00 p.m.)
- Equipment Rental – provide rental of a large variety of hospital and baby equipment (Monday – Friday, 10:00 a.m. – 4:00 p.m.; Saturday, 10:00 a.m. – 12:00 p.m.)
- Health and Safety Courses – educate the public in basic first aid, adult, infant and child CPR, AED use, babysitting, and aquatics courses
- Disaster Management- provide for distribution of relief supplies, communications support, personnel support in a mass casualty event and launch

OFFICE HOURS: 8:00 a.m. – 4:30 p.m., Monday – Friday



BERMUDA SENIOR ISLANDERS' CENTRE

CONTACT PERSON: Fredrick R. Hassell, Director

PHONE: 295-9094

FAX: 295-4695

EMAIL: seniorislanders@logic.bm

ADDRESS: 24 Admiralty Lane, Pembroke HM 01
P.O. Box HM 1248, Hamilton FX

PURPOSE: A programme for the physical, spiritual and cultural well-being of seniors, children and persons on the island and to offer our Centre for community purposes.

SERVICES: We host the Sixty Something Radio programme, edit two newsletters: the Senior Islander and Character Builder, run luncheons and craft groups, socials, character education sessions in schools and host monthly socials island-wide.

HOURS OF OPERATION: 9:00 a.m. – 5:00 p.m.

REFERRAL PROCEDURE: Self-referral, healthcare provider, churches and government departments



CONTACT PERSON: Brian W. Billings

PHONE: 292-3231

ADDRESS: Beacon House, 2 Beacon Street, Hamilton HM 10
P.O. Box HM 2554, Hamilton HM JX

PURPOSE: To provide a place where the blind can meet, socialise, work and enjoy companionship and a hot lunch.

SERVICES: Beacon House provides:

- The material for the blind to produce products in a warm, safe environment
- A free lunch for the blind Monday to Friday except holidays
- A place for the blind to meet and socialise
- Some financial assistance for health care when possible

HOURS OF OPERATION: 9:00 a.m. – 3:00 p.m., Monday to Friday

REFERRAL PROCEDURE: Self-referral, friend, family or by health care provider



CONTACT PERSON: Mark Selley, Chairman

PHONE: 293-3121 or 334-8487 (cell)

FAX: 293-3121

ADDRESS: “Seven Seas”, 6 Rock Garden Lane, Harrington Hundreds Road, Smith’s FL 06

PURPOSE: To deal with the aftermath of stroke by offering support, advice, referrals, options for rehabilitation locally and abroad. Coping skills for family and friends.

SERVICES: The Association is dedicated to patient care and family support, offering multidiscipline team approach, for optimum care locally or abroad.

HOURS OF OPERATION: 24 hours a day, 7 days per week

REFERRAL PROCEDURE: Self-referral, health care provider



MINISTRY OF CULTURE AND SOCIAL REHABILITATION, DEPARTMENT OF CHILD AND FAMILY SERVICES

CONTACT PERSON: Lauren Trott, Programme Manager

PHONE: 296-7548

FAX: 296-7549

EMAIL: bycs@gov.bm

WEBSITE: www.gov.bm

ADDRESS: 127 Front St. (Fagan's Alley), Hamilton HM 12
P.O. Box HM 3248, Hamilton HM PX

PURPOSE: To provide therapeutic services for adolescents and their families that may be at risk of or experiencing behavioural, social or emotional problems.

SERVICES: Screenings, intake, orientation, assessments, treatment, planning, counselling, case management, crisis intervention, client education, referrals, report and record keeping and professional consultation.

HOURS OF OPERATION: 9:00 a.m. – 5:00 p.m., Monday to Friday

REFERRAL PROCEDURE: Self-referral, schools, courts and corrections



MINISTRY OF CULTURE AND SOCIAL REHABILITATION

CONTACT PERSON: Marla Smith, Youth Services Librarian

PHONE: 295-0487

FAX: 296-0973

EMAIL: youthlib@gov.bm

WEBSITE: www.bnl.bm

ADDRESS: 74 Church Street, Hamilton HM 12

PURPOSE: To provide educational and recreational materials and services for the positive growth and enjoyment of Bermuda's youth.

SERVICES:

- Storytelling
- Summer reading programme and activities
- Free internet access
- Dial-a-Story line 295-9698
- Auditorium meeting room
- Books for all ages
- Newspapers, magazines and audio books
- Craft and movie days
- Once a month Book Babies – Baby literacy programme
- Boys' Club – Tuesdays, 3:45 p.m. – 5:00 p.m.
- Girls' Club – Saturdays, 12:00 noon – 2:00 p.m.
- Chess Club – Saturdays 3:00 p.m. – 5:00 p.m.

HOURS OF OPERATION: 9:00 a.m. – 5:00 p.m., Monday to Saturday, except Friday: 10:00 a.m. – 5:00 p.m.



BERMUDA AQUARIUM, MUSEUM AND ZOO

CONTACT PERSON: Joseph Furbert, Education Officer

PHONE: 293-4464

FAX: 293-4802

EMAIL: edofficer.bzs@gov.bm

WEBSITE: www.bamz.org

ADDRESS: 40 North Shore Road, Flatts FL 04
P.O. Box FL 145, Flatts FL BX

PURPOSE: The Bermuda Zoological Society sponsors Learning through Landscapes, which is a partnership for the environment. The programme enables schools to make improvements to the educational use and environmental quality of their grounds for the benefit of our children.

SERVICES:

- Provides professional support through site visits and expert advice on a wide range of subjects
- Provides a resource directory of local advisors
- Provides free resource material to help in planning projects, e.g. an initial survey pack and video loan service and a library of resources on all aspects of school ground development
- Organises training events and workshops for teachers
- Runs an award scheme for schools to help them to improve their school grounds

HOURS OF OPERATION: 9:00 a.m. – 4:00 p.m., Monday to Friday during the school term



BIG BROTHERS BIG SISTERS OF BERMUDA

CONTACT PERSON: Esme Williams, Executive Director

PHONE: 232-2802

FAX: 236-5412

EMAIL: bbbs@logic.bm

ADDRESS: Cap A Laige, Charities House, 25 Point Finger Rd, Paget DV 04
P.O. Box HM 3261, Hamilton HM PX

PURPOSE: An established charitable organisation committed to providing children, primarily from single parent homes, with positive caring role models. The one-on-one relationships enhance their emotional, social and recreational well being.

SERVICES:

- Matches adult male and female role models to boys and girls for the purpose of establishing a friendship that is fulfilling to both parties
- Conducts conflict resolution sessions
- Offers behavioural management advice
- Facilitates intake of Littles, screening of Bigs, and matching of Bigs to Littles
- Provides supervision and monitoring of matches

HOURS OF OPERATION: 9:00 a.m. – 5:00 p.m., Monday to Friday

REFERRAL PROCEDURE: Referrals are received from service agencies only if an agency is the appointed guardian of the child. Referrals also received from schools on behalf of the parent.



CONTACT PERSON: Sergio Pitcher or Deborah Walker

PHONE: 336-6284 (office and cell)

EMAIL: tutor@home.bm

WEBSITE: www.btntutors.com

ADDRESS: P.O. Box DD 93, St. David's DD BX

PURPOSE: To provide additional assistance for children and young adults of all ages. We specialize in tutoring for math and language arts subjects.

SERVICES:

- On-line assessments
- Personalised tutoring plan
- Monitoring and growth measurement
- Professional individualised interaction between student and parents

HOURS: 4:00 p.m. – 7:00 p.m., Monday to Friday, with varying hours on Saturdays

REFERRAL: Apply on-line @www.btntutors.com



CONTACT PERSON: Kirk Butterfield, Programme Director or
Bry-Letha Williams, Administrative Assistant

PHONE: 292-0915

FAX: 295-8481

EMAIL: carelearningcentre@myoffice.bm

ADDRESS: 16 Brunswick Street, Hamilton HM 10
P.O. Box HM 2806, Hamilton HM LX

PURPOSE: C.A.R.E. believes in addressing the need for an alternative learning environment for students wishing to continue their education, who are unable to do this in the traditional learning environment.

SERVICES: C.A.R.E. offers a wide range of courses that there will always be a next step. Students at all levels will benefit.

- G.E.D. preparation
- After school programme
- Computer courses
- School to workplace
- Basic skills upgrade

HOURS OF OPERATION: 9:00 a.m. – 11:00 a.m., Monday, Tuesday, and Thursday; 1:00 p.m. – 3:00 p.m., Monday and Thursday; 5:30 p.m. – 7:30 p.m., Monday and Thursday

REFERRAL: Child and Family Services, Training and Employment Services, NGO's



CONTACT PERSON: Gillian Freelove-Jones, Executive Director

PHONE: 295-5982

FAX: 295-8854

EMAIL: Info.cada@logic.bm

WEBSITE: www.cada.bm

ADDRESS: Suite 307, Melbourne House, 11 Parliament St, Hamilton HM 12
P.O. Box HM 2304, Hamilton HM JX

PURPOSE: To change Bermuda's culture towards alcohol.

SERVICES:

- Life skills during after school time between 4:00 p.m. – 6:00 p.m. for ages 5 through 18 years
- Responsible Alcohol Sales and Service Training
- Community education about responsible alcohol behaviour
- Late night transportation services every Friday night from 3:15 a.m. – 3:45 a.m.

HOURS OF OPERATION: 9:15 a.m. – 5:15 p.m., Monday to Friday



CADET PROGRAMME

BERMUDA POLICE SERVICE, TRAINING AND RECRUITING DEPARTMENT

CONTACT: Cadet Training Unit

PHONE: 299-4310 or 299-4304

FAX: 299-4309

EMAIL: recruiting@bps.bm

WEBSITE: www.bermudapolice.bm

ADDRESS: Police Headquarters, 10 Headquarters Hill, Devonshire, DV 02
P.O. Box HM 530, Hamilton HM CX

PURPOSE: Bermudians between the ages of 16 and 21 can enter the Bermuda Police Service as cadets and enrol in an associates degree programme at the Bermuda College. Cadets receive a salary, medical and dental benefits and are engaged in many activities in the community. On completion of the programme, cadets are eligible to become police officers.

SERVICES: The Cadet Programme allows cadets to receive an education and to be involved in community service. Cadets are required to perform four hours of community service per month in their own time.

HOURS OF OPERATION: 8:00 a.m. – 4:00 p.m., Monday to Friday



CONTACT PERSON: Reginald J White, Spokesperson

PHONE: 236-4840

ADDRESS: P.O. Box HM 2293, Hamilton HM JX

PURPOSE: CRG provides an informal forum for information and support for persons interested in lifestyles recommended for the avoidance and treatment of risk factors before and after heart disease.

SERVICES:

- Meetings provide opportunities to interact with others to share current heart health experiences, view heart related videos and attend presentations by medical and accredited health professionals when available.
- Basic subjects discussed are risk factors, hypertension, exercise, stress and diet and coming to terms with radical changes in lifestyle.
- It is stressed that CRG does not offer medical advice but seeks to persuade those attending to follow instructions issued by their doctors or medical professionals.
- CRG has no formal subscription requirement but covers costs through voluntary donations during meetings.

HOURS OF OPERATION: Meetings: 7:00 p.m. – 9:00 p.m., at the Annex, Department of Health, 67 Victoria Street Hamilton, on 2nd and 4th Mondays of the month except for public holidays and breaks for the summer and Christmas/New Year periods.

REFERRAL: All interested persons welcome



MINISTRY OF THE ENVIRONMENT AND SPORTS

CONTACT PERSON: Frankie MacIntosh, Supervisor

PHONE: 292-1343

FAX: 295-7993

EMAIL: thecentre@northrock.bm

ADDRESS: 3 Angle Street, Hamilton HM 17
P.O. Box HM 2329, Hamilton HM JX

PURPOSE: To contribute to the physical, emotional and social growth and development of the community by offering a varied range of recreational experiences.

SERVICES: The Centre provides the following programmes and activities:

- Indoor sports: Soccer, cricket, basketball, volleyball, badminton, table games, 8-ball pool, jiu jitsu classes, sports training, inter-centre tournaments
- Leisure: Camping, girls and boys club, holiday care services, lock-ins, after school programmes, KIDS Club, The Boys & Girls Clubs of Bermuda (B&GC), family events, African, Gombey and Drumline drumming and dance
- Personal development: Duke of Edinburgh Award Programme, Raleigh International Programme, recreational scholarships
- Support: Homework tutoring/assistance, community outreach, community service programme, legal advice, job find, internship training, rentals, continuing education

HOURS OF OPERATION: 1:00 p.m. – 10:00 p.m., Monday to Friday;
3:00 p.m. – 10:00 p.m., Saturday



MID-ATLANTIC WELLNESS INSTITUTE

CONTACT PERSON: Programme Manager or Intake Worker

PHONE: 236-3770 x3463 or 239-6344

24 HOUR EMERGENCY LINE: 236-3770

FAX: 232-1512

WEBSITE: www.bermudahospitals.bm

ADDRESS: 44 Devon Springs Road, Devonshire FL 01
P.O. Box DV 501, Devonshire DV BX

PURPOSE: To work in partnership with clients, their families, referral agents, and the community to provide high quality mental health care services.

SERVICES: As part of the Bermuda Hospitals Board, Child and Adolescent Services offers outpatient mental health services, inpatient services, and a day programme for young people (4 – 18 years) and their families. We provide interdisciplinary mental health assessments and treatment to young persons having problems with psychiatric, emotional, behavioural, family, and developmental issues.

Services covered by clients' insurance or a Government subsidy.

HOURS OF OPERATION: 9:00 a.m. – 5:00 p.m., Monday to Thursday;
9:00 a.m. – 4:00 p.m., Friday



MINISTRY OF HEALTH, DEPARTMENT OF HEALTH

CONTACT PERSON: Lynn Jackson, Child Health Coordinator

PHONE: CLINICS: 278-6460 or 278-6461

FAX: 292-4420

COORDINATOR: 278-6452

EMAIL: lljackson@gov.bm

ADDRESS: 67 Victoria Street, Hamilton HM 12
P.O. Box HM 1195, Hamilton HM EX

PURPOSE: To promote health and prevent disease in Bermuda's school aged population.

SERVICES:

- Immunizations and preventive health services
- Referrals to other agencies or specialists
- Dental, nutrition, psychosocial needs, and growth and development assessments
- Patient education and family planning information
- Sexually transmitted infection services by community health nurses to primary, middle, senior and private schools
- Assist in the identification and education of children with disabilities
- Family life and sex education

HOURS OF OPERATION: CHILD HEALTH: 2:00 p.m. – 4:00 p.m.,
Monday, Tuesday and Friday

ADOLESCENT HEALTH: 8:30 a.m. – 11:30 a.m., Monday to Friday

REFERRAL PROCEDURE: Parents, school counsellors, physicians and other community agencies



MINISTRY OF EDUCATION

CONTACT PERSON: Coordinator

PHONE: 295-0746 x 222

FAX: 292-5051

ADDRESS: Tynes Bay House, 37 Palmetto Road, Devonshire DV 05
P.O. Box HM 1185, Hamilton HM EX

PURPOSE: To identify the specific needs of children aged birth to 4 years and their families and provide appropriate services to meet those needs.

SERVICES:

- Conduct developmental screening and follow-up assessment, as required
- Provides intervention services to address: Speech/language, behaviour and motor concerns, family relationship concerns, special developmental needs, and verbal interaction, through play
- Provide resource services such as toy and parent libraries, parent education groups and developmental booklets and newsletters

HOURS OF OPERATION: 8:45 a.m. – 5:00 p.m., Monday to Friday

REFERRAL PROCEDURE: Family, health care provider, other agencies



COALITION FOR THE PROTECTION OF CHILDREN

CONTACT PERSON: Sheelagh Cooper, Executive Director

PHONE: 295-1150

FAX: 295-2430

EMAIL: cpc@ibl.bm

WEBSITE: www.coalition.bm

ADDRESS: 38 Mount Hill Road, Pembroke HM 09
(Mailing) Suite 127, 48 Par-la-Ville Road, Hamilton HM 11

PURPOSE: The Coalition is dedicated to meeting the needs of children and their families. Our mission is two-fold: to heighten public awareness of children's issues and to advocate on behalf of them and their families

SERVICES:

- Financial assistance
- Child abuse hotline
- Subsidies for Bermuda College fees and materials for mothers returning to college who are ineligible for government assistance
- Joint project with Habitat for Humanity to repair homes for needy families
- Monthly follow-up for all children and families involved in the Family Supreme Programme
- Parent support groups and parent effectiveness training
- Job search skills/computer training
- Free breakfast programme for underprivileged children

HOURS OF OPERATION: 9:00 a.m. – 5:00 p.m., Monday to Friday

REFERRAL PROCEDURE: Self-referral, court/government referral, health care provider



**MINISTRY OF CULTURE AND SOCIAL
REHABILITATION, DEPARTMENT OF
HUMAN AFFAIRS**

CONTACT PERSON: Sydney Gibbons, Executive Officer

PHONE: 296-0613

FAX: 296-0614

EMAIL: cure@ibl.bm

WEBSITE: www.cure.bm

ADDRESS: Suite 202, Melbourne House, 11 Parliament St., Hamilton HM 12
P.O. Box HM 291, Hamilton HM AX

PURPOSE: CURE works towards the elimination of racial discrimination and the promotion of equality of opportunity.

SERVICES:

- Works with employers, employees, unions, schools, churches, individuals, etc. to promote better race relations through education and the creation of social programmes to change behaviour and improve attitudes on racial issues
- Implements community education strategies to increase awareness and understanding of race relations
- Identifies needs, educational resources and training to increase equality of opportunity for all disadvantaged residents
- Monitors Government's law, policies and practices for their impact on race relations and recommends change
- Monitors trends in the workforce, identifies and works toward the elimination of institutional patterns of discrimination

HOURS OF OPERATION: 8:45 a.m. – 5:00 p.m., Monday to Friday



CONTACT PERSON: Gayle De Silva, Caseworker

PHONE: 292-4324

FAX: 296-0296

EMAIL: committeeof25@ibl.bm

ADDRESS: 2 Midsea Lane, Serpentine Road, Pembroke HM 07
P.O. Box HM 927, Hamilton HM DX

PURPOSE: The committee provides assistance to families with handicapped children.

SERVICES:

The committee provides financial assistance to families with children that are handicapped. We assist with purchases of wheelchairs and other equipment, airfare and hotel for overseas medical care.

HOURS OF OPERATION: 9:00 a.m. – 1:00 p.m., Monday to Friday

REFERRAL PROCEDURE: For overseas medical care we require a doctor's referral letter with diagnosis, hospital, doctor's name and signature and dates of services.



**MINISTRY OF HEALTH,
DEPARTMENT OF HEALTH**

CONTACT PERSONS: Susan Pedro, Carmelita Pitcher or Kimberley Ball

PHONE: 278-6442 or 278-6487

FAX: 292-6777

EMAIL: sepedro@gov.bm, cpitcher@gov.bm, or kaball@gov.bm

WEBSITE: www.health.gov.bm

ADDRESS: 67 Victoria Street, Hamilton HM 12
P.O. Box HM 1195, Hamilton HM EX

PURPOSE: Decrease HIV and sexually transmitted infections (STIs)

SERVICES:

- Educate and encourage risk reduction for positive health outcomes
- Provide health education and promote behaviour change
- Participate in initiatives that promote healthy communities
- Test for sexually transmitted infections
- Educate on the prevention and treatment of STIs and HIV/AIDS
- Pre and post test counselling for STIs and HIV/AIDS
- STIs contact tracing
- Walk-in clinic
- Presentations in schools and the general public

HOURS OF OPERATION: 8:30 a.m. – 3:30 p.m., Monday to Friday
(closed 11:30 a.m. – 1:45 p.m.)

FRIDAYS: Open for results and medication only

REFERRAL PROCEDURE: Self-referral or by health care provider



MINISTRY OF CULTURE AND SOCIAL REHABILITATION

CONTACT PERSON: Patricia Chapman, Executive Officer and Lynn Stephenson, Liaison Officer

PHONE: 236-0829 (Warwick), 292-7735 (Hamilton), 297-0007 (St. George's)

FAX: 236-1980 (Warwick), 292-7786 (Hamilton), 297-0386 (St. George's)

EMAIL: pchapman@gov.bm or lstephenson@gov.bm

ADDRESS: 72 Middle Road, Warwick WK 03
P.O. Box WK 344, Warwick WK BX

PURPOSE: To provide and deliver quality resources and services through programmes developed and implemented for children, adults and seniors.

SERVICES: A wide selection of educational, recreational, cultural, social, personal development and enrichment courses and programmes.

- Conducts community outreach programmes
- Conducts advisory council events and functions
- Conducts community forums and public meetings

HOURS OF OPERATION: Hamilton, Warwick and St. George's Offices: 8:45 a.m. – 4:45 p.m., Monday to Friday

REFERRAL PROCEDURE: Self-referral, Government departments, other agencies



MINISTRY OF HEALTH, DEPARTMENT OF HEALTH

CONTACT PERSON: Coordinator

PHONE: 292-3095

FAX: 292-7627

ADDRESS: 67 Victoria Street, Hamilton HM 12
P.O. Box HM 1195, Hamilton HM EX

PURPOSE: To promote individual and community health by providing and coordinating health services to the community.

SERVICES:

- Health Visiting: Promotes individual and community health by providing and coordinating health services for families, including home visits to new mothers and the elderly. Provides health education and counselling to patients/clients, their caregivers and the general public
- Community Health Nursing: Provides primary care nursing in the home and arranges for other support services for patients, caregivers and the general public
- Personal Care Service: Provides personal care to the elderly and the physically challenged in their homes. Works closely with health visitors and Community Health Nurses

HOURS OF OPERATION: 8:30 a.m. – 4:45 p.m., Monday to Friday



**MINISTRY OF HEALTH,
DEPARTMENT OF HEALTH**

CONTACT PERSON: Sandra Thornhill, Coordinator

PHONE: 278-6428

FAX: 295-7636

EMAIL: slthornhill@gov.bm

ADDRESS: 67 Victoria Street, Hamilton HM 12
P.O. Box HM 1195, Hamilton HM EX

PURPOSE: Promote health and well being, advocating physical mobility and functional independence for healthy community living.

SERVICES: Provides the following services under programmes for Paediatric Early Intervention (fostering normal developmental milestones, optimal school health), and Seniors and Disabled (providing home-based services and consultation for rest home and long-term care facilities).

Services may include; screening, consultation, assessment, treatment, adaptive equipment prescription, parent/ caregiver support and guidance, rest home evaluations and health education.

HOURS OF OPERATION: 8:30 a.m. – 4:45 p.m., Monday to Friday

REFERRAL PROCEDURE: Self-referral, family, health care providers, schools, and other agencies. A medical doctor's approval is required.



MINISTRY OF CULTURE AND SOCIAL REHABILITATION

CONTACT PERSON: Karen E. Marshall, Executive Officer

PHONE: 297-7627

FAX: 295-6892

WEBSITE: www.gov.bm or www.ca.gov.bm

ADDRESS: 129 Front Street, 2nd Floor, Hamilton HM 12

PURPOSE: To administer and enforce the Consumer Protection Act 1999.

SERVICES: We provide advice, mediation and enforcement on consumer related matters.

HOURS OF OPERATION: 8:30 a.m. – 4:45 p.m., Monday to Friday



CONTINENTAL SOCIETY OF BERMUDA

CONTACT PERSON: Tracy Packwood, President

PHONE: 294-0190 (W) or 295-7855 (H)

FAX: 295-8690

EMAIL: continentalbda@gmail.com

WEBSITE: www.continentalsocietiesinc.org

ADDRESS: P.O. Box HM 872, Hamilton HM CX

PURPOSE: To foster, promote and develop the welfare of children and youth in our community, and to foster a climate of security and well being in their environment.

SERVICES:

- Annual scholarships to Bermuda College
- Provide food hampers and school uniforms
- Assisting with medical care
- Promoting breakfast and the importance of nutrition in our primary schools
- Promoting asthma and obesity awareness
- Sponsoring children to attend summer camps and cultural events
- Encouraging literacy by providing books for children and school libraries
- Employment workshops
- Generally giving help where there is a need

HOURS OF OPERATION: On call

REFERRAL PROCEDURE: Self-referral, social service providers and schools



BERMUDA HOSPITALS BOARD

CONTACT PERSONS: Kereen Richards, Director or Selena Simons, Clinical Educator

PHONE: 239-2059 or 239-2055 x1757 or 236-2345 x1290

FAX: 236-6692

EMAIL: kereen.richards@bhb.bm, selena.simons@bhb.bm

WEBSITE: www.bermudahospitals.bm

ADDRESS: 7 Point Finger Road, Paget DV 04
P.O. Box HM 1023, Hamilton HM DX

PURPOSE: Provides residential, respite care and day care for seniors and emotional support and education for families.

SERVICES: Respite care, day care, residential care, and education relating to: health and safety for seniors, dementias, cardiovascular conditions and stroke

HOURS OF OPERATION: Day Care: 8:00 a.m. – 4:00 p.m.,
Monday to Friday

IN-PATIENT AND RESPITE CARE: 24 hours

REFERRAL PROCEDURE: Health care provider



CONTACT PERSON: Ed Benevides, Chief Operating Officer and Secretary to the Corporation

PHONE: 292-1234

FAX: 292-6918

WEBSITE: www.cityhall.bm

ADDRESS: City Hall, 17 Church Street, Hamilton HM 11
P.O. Box HM 1175, Hamilton HM EX

PURPOSE: Municipal authority charged with responsibility for managing the City of Hamilton. The Mayor, Aldermen and Common Councillors are the elected officials answerable to the City taxpayers.

SERVICES:

- Parking permits for the disabled.
- Designated parking bays for disabled permit holders in City car parks.
- Designated parking bays for disabled permit holders on the streets, particularly in the main shopping area on Reid Street, outside the general post office, and near doctors' offices.
- All City parks are fully wheelchair accessible.
- Sidewalks at most street junctions are ramped for easy wheelchair access
- City Hall itself is fully wheelchair accessible

HOOR OF OPERATION: 9:00 a.m. – 5:00 p.m., Monday to Friday

REFERRAL: Self-referral



MINISTRY OF CULTURE AND SOCIAL REHABILITATION

CONTACT PERSON: Gina Hurst-Maybury, Director

PHONE: 294-3050

FAX: 292-3881

EMAIL: ghurst@gov.bm

WEBSITE: www.gov.bm

ADDRESS: Victoria Place, 61/63 Victoria Street, Hamilton HM 12

PURPOSE: To provide comprehensive assessment, supervision, case management and treatment services for offenders and other high risk individuals to enhance the protection of the community.

SERVICES:

- Comprehensive social and psychological assessments
- Pre-sentence and pre-release reports for the courts and parole board
- Assessments and referrals for substance involved individuals, inclusive of urinalysis (BARC)
- Treatment, maintenance and psychological assessments on sex and high risk offenders
- Enhanced case management of at-risk individuals in the community
- Programmes and services aimed at minimizing risks and reducing recidivism

HOURS OF OPERATION: 8:30 a.m. – 5:00 p.m., Monday to Friday

REFERRAL PROCEDURE: Clients are received based on Court Orders and Pre-Release Orders. Self, family and helping agency referrals for substance misusers.



MINISTRY OF EDUCATION

CONTACT PERSON: Dena Butterfield Lister, Principal

PHONE: 292-7978

FAX: 296-1106

EMAIL: dlister@moed.bm

ADDRESS: 10 Old Military Road, Devonshire DV 02

PURPOSE: To provide educational and therapeutic services for students with severe special needs aged 4 to 19 years.

SERVICES: Special education school for students with severe profound disabilities.

HOURS OF OPERATION: 8:30 a.m. – 3:30 p.m., Monday to Friday

REFERRAL PROCEDURE: Parents or guardians can contact the school for information



CONTACT PERSON: Milton Richardson, Executive Director or Lucy Monkman, Secretary

PHONE: 292-1444(office) 737-2424 or 295-5485 (Secretary)

EMAIL: deboys@onelove.bm

WEBSITE: www.deboys.bm

ADDRESS: 8 North Shore Road, Devonshire DV 01
P.O. Box HM 2710, Hamilton HM LX

PURPOSE: De Boys' Day Out Club is a mentoring organization whose preventative outreach programme is designed to help boys become happy, respectful, responsible, and productive citizens. We service boys and young men ages ranging from 8 – 21 years.

SERVICES:

- On-going community service projects
- Wholesome recreational activities
- Workshops and seminars for boys and parents
- Etiquette in manners and respecting women
- Social skill development
- Life coaching skills
- Academic support through tutoring
- Consultations

HOURS: Operation hours are flexible. Alternative weekends on Saturdays and Sundays.

REFERRAL: Self-referral, school counsellor or health care provider



EMERGENCY HOUSING COMPLEX

THE SALVATION ARMY

CONTACT PERSON: Lionel E. Cann, Manager

PHONE: 295-5310

FAX: 295-5180

EMAIL: Lionel_Cann@can.salvationarmy.org

ADDRESS: 5 Marsh Lane, Pembroke HM 17
P.O. Box HM 2238, Hamilton HM JX

PURPOSE: To provide emergency/temporary shelter for the homeless.

SERVICES:

- Provide shelter
- Clean linen
- Laundry facilities
- Showers for health care

HOURS OF OPERATION: 5:00 p.m. – 8:00 a.m.

REFERRAL: Self-referral



MINISTRY OF HEALTH, DEPARTMENT OF HEALTH

CONTACT PERSON: David Kendell, Chief Environmental Health Officer

PHONE: 278-4977 or 278-4976

FAX: 232-1941

EMAIL: envhealth@gov.bm

ADDRESS: Old Hospital Building, 7 Point Finger Road, Paget DV 04
P.O. Box HM 1195, Hamilton HM EX

PURPOSE: To improve, maintain and promote safety and health and the quality of health in the public, private and workplace environments of human activity.

SERVICES:

- Assures the provision of safe potable water supplies by sampling and testing drinking water supplies and inspecting plumbing and drainage works at all construction sites
- Investigates environmental complaints and hazards such as rodents, mosquitoes, garbage and other nuisances
- Enforces minimum housing standards
- Ensures safe working conditions at all places of employment and the establishment of safety and health committees
- Inspects and licences food establishments, dairy farms and pasteurization plants
- Ensures food safety by promoting good food handling practices in establishments
- Inspects and licences day care centres, child care providers, cosmetologists, tattooists, body piercers, pharmacies, residential care facilities and radiation equipment

HOURS OF OPERATION: 8:45 a.m. – 5:00 p.m., Monday to Friday



**MINISTRY OF HEALTH,
DEPARTMENT OF HEALTH**

CONTACT PERSON: Lise M. Outerbridge, Nurse Epidemiologist

PHONE: 278-6503

FAX: 296-3283

EMAIL: epidemiology@gov.bm

ADDRESS: Melbourne House, Suite 203, 11 Parliament St, Hamilton HM 12
P.O. Box HM 1195, Hamilton HM EX

PURPOSE: To assist in the management and monitoring of the status of health in Bermuda through surveillance, assessment, investigation, control and prevention of disease.

SERVICES:

- Monitoring the distribution of communicable and non-communicable diseases in the population
- Investigating health problems and outbreaks
- Providing health information upon request in a variety of formats

HOURS OF OPERATION: 8:45 a.m. – 5:00 p.m., Monday to Friday



CONTACT PERSON: Martha Dismont or Peter Carey

PHONE: 232-1116

FAX: 236-0607

EMAIL: martha@tfc.prevention.bm or peter@tfc.prevention.bm

WEBSITE: www.tfc.bm

ADDRESS: 25 Point Finger Road, Paget DV 04
P.O. Box HM 681, Hamilton HM CX

PURPOSE: Strengthening families and systems to create a healthier community for children.

SERVICES: Family Centre is an internationally accredited Bermuda charity. Since 1995, they have provided early intervention services to children who are suffering from family based problems such as abuse, neglect, and other emotional challenges. Through their specialised programmes and prevention initiatives, they provide families with the skills they need to be successful and to sustain that success for future generations. The scope of the Family Centre's work is island wide as services are available to any Bermudian resident that meets the criteria and has the need.

HOURS OF OPERATION: 9:00 a.m. – 5:00 p.m., Monday to Friday

REFERRAL PROCEDURE: Self-referral or by other source



MINISTRY OF CULTURE AND SOCIAL REHABILITATION, DEPARTMENT OF CHILD AND FAMILY SERVICES

CONTACT PERSON: Glenda Edwards, Supervisor Family Services

PHONE: 294-5870

CHILD ABUSE REFERRAL LINE: 278-9111

FAX: 295-1337

EMAIL: gedwards@gov.bm

ADDRESS: Magnolia Place, 45 Victoria Street, Hamilton HM 12
P.O. Box HM 380, Hamilton HM BX

PURPOSE: To respond to all reported cases of children, under the age of 18 years, who are abused or neglected, or have severe behaviour problems.

SERVICES:

- Investigation of all allegations of reported abuse, including physical, sexual and emotional abuse and/or neglect of children.
- Assessment of children who are victims or have severe behaviour problems.
- Supervision of children who may be at risk of abuse and/or neglect, to prevent their placement in foster or kinship care.
- Referrals to agencies that provide assessment and intervention.
- Support and counselling to parents and children who are having family challenges.
- Placement of children in foster/kinship care.
- Preparation of social enquiry reports for the courts.
- Guardian for children who are adopted through the Bermuda courts

HOURS OF OPERATION: 8:30 a.m. – 5:00 p.m., Monday to Friday (On-call social worker available weekends and public holidays to respond to child abuse emergencies. Contact your nearest police station and the duty sergeant will contact the on-call social worker)



CONTACT PERSON: Jennifer Morris, Chairperson

PHONE: 291-5568 (office) 505-2308 (cell)

FAX: 293-7253

EMAIL: fightforlifefoundation@yahoo.com

ADDRESS: 26 Harvest Lane, Hamilton Parish, CR 01

PURPOSE: To provide assistance to Bermudians under 26 years facing overwhelming costs associated with cancer and other serious medical conditions.

SERVICES: Provide financial assistance with medical expenses



BERMUDA HOSPITALS BOARD, AGAPE HOUSE

CONTACT PERSON: Erica Fulton, Fundraising and Volunteer Coordinator

PHONE: 232-0859

FAX: 232-2844

EMAIL: Erica.fulton@bermudahospitals.bm

WEBSITE: www.friendsofhospice.bm

ADDRESS: 7 Point Finger Road, Paget DV 04
(Mailing) Suite 124, 48 Par-La-Ville Road, Hamilton HM 11

PURPOSE: A registered charity providing support for Agape House, Bermuda's only inpatient hospice facility.

SERVICES: Friends of Hospice exists to enhance the community side of life at Agape House by providing financial assistance and volunteer services. Our volunteers provide an invaluable service to the hospice by donating their time on a regular basis to assist with meal service provision, therapeutic massage, art therapy, animal-assisted therapy, spiritual guidance, reception work, gardening and companionship. We also have a number of volunteers who help us with our major fund raisers that we run throughout the year.

HOURS OF OPERATION: Hospice open 24 hours a day, year round

OFFICE HOURS: The Friends of Hospice office 9 a.m. to 5 p.m., Monday to Friday.

Volunteer services are provided 7 days per week.

REFERRAL PROCEDURE: Self-referral or by health care provider



GIRL GUIDING UK

CONTACT PERSON: Carol Hall, Association Secretary

PHONE: 292-0675

FAX: 292-5909

EMAIL: girlguides@northrock.bm **WEBSITE:** www.girlguides.bm

ADDRESS: Lady Asser Hut, 19A Richmond Road, Pembroke HM 08
P.O. Box HM 3125, Hamilton HM NX

PURPOSE: To develop coping skills, character, responsibility and leadership qualities to enable young ladies to become well-rounded individuals for life challenges.

SERVICES:

- Rainbows (5 – 7 years): Arts, crafts, working together (team work), listening skills, sports and sharing.
- Brownies (7 – 10 years): As above plus camping, independent thought processes; household skills and needs of the community; to venture out and discover needs of others whilst encouraging her potential.
- Guides (10 – 14 years): As above plus ‘Go For It’ Guide Motto. Opens a world of discovery and involvement in activities without peer pressure of the male; learn to cope and make decisions; independent thinking in a Patrol setting.
- Rangers (14 – 25 years): ‘Look Wider’ Motto. Often return to assist; a resource for future leaders; giving back to the community; choosing careers, planning personal development; leadership skills encouraged through various programmes

HOURS OF OPERATION: Various after school hours 3:45 p.m. – 7:00 p.m., Monday – Friday and some Saturday meetings

REFERRAL PROCEDURE: Parent and guardians interested in enrolling their daughters in a fun, learning atmosphere



CONTACT PERSON: Sheelagh Cooper or Nicola Feldman

PHONE: 296-0256

FAX: 295-2430

EMAIL: habitat@northrock.bm

WEBSITE: www.habitat.bm

ADDRESS: 38 Mount Hill Road, Pembroke HM 09
(Mailing) Suite 127, 48 Par-La-Ville Road, Hamilton HM 11

PURPOSE: To address affordable housing in Bermuda by engaging the community in a collaborative process of renovation for those families in need.

SERVICES:

- Renovate housing to ensure safe and secure homes
- Labour by volunteers and at discounted rates for trades
- Materials donated or provided by local suppliers at discounts
- Families are required to work on their individual projects themselves – “sweat equity”

HOURS OF OPERATION: 9:00 a.m. - 5:00 p.m., Monday to Friday

Also weekends when most of the volunteer work is done

REFERRAL: Self-referral, churches, government agencies



CONTACT PERSON: Fern Wade, Administrator

PHONE: 238-7368 or 333-6189

ADDRESS: P.O. Box HM 3281, Hamilton HM PX

PURPOSE: To assist the homeless, seniors, children and single parents in our community.

SERVICES:

- Feed, clothe and house individuals in the community
- Assist the homeless, seniors, single parents and children by offering financial assistance, counselling and housing
- Conducts annual drive for children’s school clothing and food vouchers

HOURS OF OPERATION: 10:30 a.m. – 6:00 p.m., Monday to Saturday



**MINISTRY OF HEALTH,
DEPARTMENT OF HEALTH**

CONTACT PERSON: Pauleter Stevens

PHONE: 278-6504

FAX: 296-3283

EMAIL: healthpromotion@gov.bm

WEBSITE: www.health.gov.bm

ADDRESS: Melbourne House, Suite 203, 11 Parliament St., Hamilton HM 12
P.O. Box HM 1195, Hamilton HM EX

PURPOSE: To promote health and wellness in the community, in collaboration with public health partners.

SERVICES: Develops and coordinates products, activities and programmes to promote lifestyles, environments and policies that are conducive to well being and health. Encourages the community to take the lead in improving health, and conducts population health surveys. Coordinates the provision of lectures and presentations, on request, to schools, PTAs, clubs and other organisations on a variety of health related topics. The emphasis is on preventive health services and health education.

HOURS OF OPERATION: 8:30 a.m. – 5:00 p.m., Monday to Friday



MINISTRY OF HEALTH, DEPARTMENT OF HEALTH

CONTACT PERSON: Marie Beach

PHONE: 278-6502

FAX: 296-3283

EMAIL: mbeach@gov.bm

ADDRESS: Melbourne House, Suite 203, 11 Parliament St., Hamilton HM 12
P.O. Box HM 1195, Hamilton HM EX

PURPOSE: To improve the health and well being of school-aged students through a coordinated, comprehensive partnership between government, schools, families and the community.

SERVICES: Seeks to make schools, students, and their families aware of information regarding healthy options, risk reduction, professional support and services available; and to work with a range of partners to develop and implement appropriate programmes to create healthier environments for schools and students. Provides and coordinates health presentations at school assemblies, PTAs and staff meetings, and in community settings.

HOURS OF OPERATION: 8:45 a.m. – 5:00 p.m., Monday to Friday



MINISTRY OF HEALTH, DEPARTMENT OF HEALTH

CONTACT PERSONS: Kimberley Ball, Susan Pedro or Carmelita Pitcher

PHONE: 278-6442 or 278-6487

FAX: 292-6777

EMAIL: kaball@gov.bm, sepedro@gov.bm or cpitcher@gov.bm

ADDRESS: 67 Victoria Street, Hamilton HM 12
P.O. Box HM 1195, Hamilton HM EX

PURPOSE:

- To prevent the transmission of HIV/AIDS disease.
- To assist people who are infected by providing social support to them and their families.

SERVICES:

- Provide health education on the prevention and control of HIV/AIDS and the treatment of sexually transmitted infections
- Provide educational programmes and workshops
- Evaluate and assess home care needs of HIV and persons living with HIV/AIDS
- Conduct home visits for nursing care
- Provide pre and post-test HIV counselling
- Provide counselling re: death and dying

HOURS OF OPERATION: 8:30 a.m. – 4:00 p.m., Monday to Friday
(Closed 12:30 p.m. – 1:45 p.m.) After hours and weekends messages may be left on voice mail.



LA LECHE LEAGUE INTERNATIONAL

CONTACT PERSON: Lena Ostroff, Chairperson and Accredited Leader

PHONE: 236-1120 or 735-LENA (5632)

FAX: 239-2182

EMAIL: islandgirl@northrock.bm

WEBSITE: www.lllflorida.com/web/Bermuda

ADDRESS: 3 Hilltop Drive #15, Southampton SN 01

PURPOSE: To offer information, encouragement and support to pregnant women and mothers who choose to breastfeed. To promote and protect breastfeeding in Bermuda.

SERVICES:

- Monthly support group meetings
- Help phone line
- Lending library
- Personal counselling sessions/visits
- Breastfeeding seminars/lectures and in-services
- Distribution of breastfeeding updates to healthcare professionals

HOURS OF OPERATION: 7 days a week; 24-hour help line but strongly prefer calls between 8:00 a.m. and 10:00 p.m., 7 days a week

REFERRAL PROCEDURE: Self-referral, hospital, physician, clinic, health visitor



CONTACT PERSON: Veronica Harvey, Executive Director

PHONE: 292-1132

FAX: 295-7147

EMAIL: lcca@northrock.bm

ADDRESS: International Building, 26 Bermudiana Rd, Hamilton HM 11
P.O. Box 64, Hamilton HM AX

PURPOSE: To improve the well being of those in our community with medical, financial or emotional need with particular compassion for the elderly and children.

SERVICES: Provides two distinct programmes:

- General assistance programme (assist local needy cases)
- Patient overseas financial aid for medical treatment not available in Bermuda

HOURS OF OPERATION: 9:00 a.m. – 4:30 p.m.

REFERRAL PROCEDURE: Self-referral or referral from other agencies for general assistance; application received from patients' physician/ specialist for medical payment



CONTACT PERSON: Cathy Sousa, Chairperson

PHONE: 535-1288

EMAIL: csousa@ldab.org

WEBSITE: www.ldab.org

ADDRESS: L.D.A.B./B.O.L.D., P.O. Box HM 350, Hamilton HM BX

PURPOSE: To educate and promote awareness on learning differences and disabilities. To provide support to parents and teachers.

SERVICES:

- Monthly B.O.L.D. informational and support group meetings.
- Annual workshops (first week in November each year) for teachers, parents, and other interested persons.
- Newsletter

HOURS OF OPERATION: Monthly meetings held usually on the 4th Wednesday of the month, September – May

VENUE: The Reading Clinic, Serpentine Road, Pembroke. 7:30 p.m.

REFERRAL PROCEDURE: Email: csousa@ldab.org



MINISTRY OF HEALTH, DEPARTMENT OF HEALTH

CONTACT PERSON: Rosheena Masters

PHONE: 234-0525

FAX: 234-2152

ADDRESS: 7 Heydon Road, Ireland Island, Dockyard MA 01
P.O. Box MA 118, Mangrove Bay MA BX

PURPOSE: To provide residential, nursing and day care to seniors in a multi-level residential care facility.

SERVICES:

- Provide nursing, housekeeping, laundry, food, recreational, pharmacy and physician services.
- Residents range from independent to semi-dependent. We have a capacity for four respite residents and 10 day clients.
- The cost for full-time residents and respite residents is \$45 per day. The cost for day clients is \$10 per day.

HOURS OF OPERATION: 24 hours

REFERRAL PROCEDURE: Physician referral through the Geriatric Assessment and Planning team



MINISTRY OF HEALTH, DEPARTMENT OF HEALTH

CONTACT PERSON: Gaynell Hayward, Nursing Supervisor

PHONE: 278-6441 or 278-6475

FAX: 295-6800 or 295-6800

EMAIL: ghayward@gov.bm

ADDRESS: 67 Victoria Street, Hamilton HM 12
P.O. Box HM 1195, Hamilton HM EX

PURPOSE: Provides information and guidance on family planning, sexuality, pregnancy and health maintenance so that individuals can develop an informed and safe approach to sexuality. Also provides advice and care to women who are pregnant or contemplating pregnancy.

SERVICES:

- Provides information on family planning methods, including abstinence
- Provides guidance on safe sexual practices
- Services for early detection of pregnancy, counselling regarding the outcome and ante-natal care where appropriate
- Provides contraception for clients over 16 years old
- Provides health screening including pap tests and breast examinations
- Provides information and talks to schools and other organisations
- Provides confidential HIV testing for women, including pre- and post- counselling

HOURS OF OPERATION: 8:30 a.m. – 4:45 p.m., Monday to Friday
(Closed 12:30 p.m. – 1:45 p.m.)



CONTACT PERSON: Tannika Rodrigues, Administrator

PHONE: 236-1815

FAX: 232-2070

EMAIL: mealsonwheels@logic.bm

ADDRESS: 103 South Road, Paget PG 03
P.O. Box PG 132, Paget PG BX

PURPOSE: To supply meals to the elderly or infirmed and other such people who, by reason of their circumstances, will benefit.

SERVICES:

- To provide and promote a community service by way of help, in emergency or distress and to maintain regular personal contact with the persons concerned.
- To ensure healthy and nutritious meals are delivered to the elderly and housebound.
- Meals include soup in the winter, juice in the summer, a protein, starch, two vegetables and dessert. Recipients' medical dietary needs are also taken into consideration.

HOURS OF OPERATION: 8:00 a.m. – 1:00 p.m., Monday to Friday (excluding Thursday)

REFERRAL PROCEDURE: Professional social worker, medical doctor and other medical personnel



KING EDWARD VII MEMORIAL HOSPITAL

CONTACT PERSON: Colleen M. English, PPL of Social Work Services

PHONE: 236-2345 x1453

FAX: 239-2101

ADDRESS: Montrose Cottage, Berry Hill Road, Paget
P.O. Box HM 1023, Hamilton HM DX

PURPOSE: To provide social services to patients while hospitalised and upon discharge or transfer.

SERVICES:

- Help patients and their families cope via supportive counselling with the problems that accompany illness or inhibit recovery and rehabilitation after discharge to home
- Collect and analyse patient information to assist other health professionals
- Assess patient and family functioning on an ongoing basis, providing or recommending community services as conditions change
- Coordinate services with other multi-disciplinary team members for home care and equipment, or referral service to community resources such as day care and long-term care facilities
- Assist with transfers of patients via commercial flight or by air ambulance for further treatment abroad

HOURS OF OPERATION: 8:30 a.m. – 4:30 p.m., Monday to Friday

EMERGENCY ON-CALL: after hours, weekends, and holidays



MEET-A-MUM ASSOCIATION (MAMA)

CONTACT PERSON: President

EMAIL: president@mama.bm or info@mama.bm

WEBSITE: www.mama.bm

ADDRESS: P.O. Box WK 418, Warwick, WK BX

PURPOSE: Provides support to parents, guardians, child-minders and families of young children.

SERVICES: MAMA provides information and services to its membership through:

- Written literature including a new members pack and monthly newsletter the 'Stroller'
- A communication network of contact mums (parish based and language based)
- Weekly playgroups
- Monthly day and evening socials, family events, lectures and demonstrations

HOURS OF OPERATION: Playgroups: Monday to Friday mornings during term time.

Events scheduled monthly at varying times.

Contact can be made anytime.



MINISTRY OF CULTURE AND SOCIAL REHABILITATION

CONTACT PERSON: Kimberly Jackson

PHONE: 294-9291

FAX: 298-7403

EMAIL: mirrors@gov.bm

ADDRESS: Global House, 43 Church Street, Hamilton HM 12
P.O. Box HM 788, Hamilton HM CX

PURPOSE: A personal development programme which serves people from the age of 15 and up through the elements of transformation, personal development, and performance coaching. Mirrors helps participants to create and sustain breakthroughs in their lives. Participants have the opportunity to set clearly defined direction in their lives to assist in achieving their life-long dreams.

SERVICES: The Mirrors Programme of Bermuda is a personal development programme which serves people from the age of 15 and up through the elements of transformation, personal development, and performance coaching. Mirrors helps participants to create and sustain breakthroughs in their lives instead of coping and conforming to their situations. Participants also have the opportunity to set clearly defined direction in their lives that promotes self-accountability and encouragement for the pursuit of their life-long dreams.

HOURS OF OPERATION: Office hours: 9:00 a.m. – 5:00 p.m., Monday to Friday. Trainings & Follow Through Programme: flexible hours including evenings and weekends.

REFERRAL PROCEDURE: Self-referrals, health care and social service agencies, schools, community agencies, court services, Child and Family Services, family members and sports coaches



CONTACT PERSON: Milton Darrell, President

PHONE: 297-0575 or 296-5116

EMAIL: mdarrell@logic.bm

ADDRESS: P.O. Box HM 1426, Hamilton HM FX

PURPOSE: To support and work with persons with Multiple Sclerosis and their families to better understand and cope with many varied symptoms of the disease.

SERVICES:

- Increase public awareness and information about Multiple Sclerosis
- Provide information on what can be done to help
- Share resources presently available to people with Multiple Sclerosis
- To raise necessary funds to finance the society
- Assist Multiple Sclerosis sufferers with medical needs.

HOURS OF OPERATION: Contact association Meetings – 1st Monday of every month at 6:30 p.m. at St. Mark's Church hall Volunteers and new members welcome

REFERRAL: Self-referral, friend, family or by health care provider



**MINISTRY OF HEALTH,
DEPARTMENT OF HEALTH**

CONTACT PERSON: Switchboard

PHONE: 292-7802 or **TTY:** 292-7207 **FAX:** 292-9125

ADDRESS: Stonehall, 60 Victoria Street, Hamilton HM 12
P.O. Box HM 1195, Hamilton HM EX

PURPOSE: Champions for optimal quality of life for seniors and persons with disabilities.

SERVICES FOR SENIORS:

- Advocacy and case management
- Process referrals to community agencies
- Screens and processes new applicants for operation of residential care homes, adult day care, etc.
- Provides information on new technology and adaptive equipment
- Shared housing programme
- Investigate allegations of senior abuse
- Health education and promotion

SERVICES FOR PERSONS WITH DISABILITIES:

- Provides information and referrals to resources on accessibility
- Assistance with technology/adaptive equipment
- Provides information on and/or assists with education, employment, health care, housing, community resources and transportation
- Recommend strategies for action to individuals, businesses, community, organizations and government

HOURS OF OPERATION: 8:45 a.m. – 5:00 p.m., Monday to Friday

REFERRAL PROCEDURE: Self-referral, family or health care provider



MINISTRY OF HEALTH, DEPARTMENT OF HEALTH

CONTACT PERSONS: Mellonie Furbert and Cymone Hollis

PHONE: 278-6467 or 278-6468 or 278-6469

FAX: 292-7627

EMAIL: mlbfurbert@gov.bm or cahollis@gov.bm

ADDRESS: 67 Victoria Street, Hamilton HM 12
P.O. Box HM 1195, Hamilton HM EX

PURPOSE: To provide nutrition services to governmental and non-governmental agencies including schools, rest homes and prisons and to promote healthy eating behaviours in the prevention of chronic diseases in the population.

SERVICES:

- Advises and monitors schools, rest homes and prisons on the development and implementation of appropriate nutrition policies
- Provides talks and workshops on good nutrition practices to schools, PTAs, rest homes and related agencies
- Provides consultation to schools, rest homes and government and community agencies
- Provides individual nutritional assessment and counselling to infants, students, adults and seniors

HOURS OF OPERATION: 8:30 a.m. – 4:45 p.m., Monday to Friday
(Closed 12:30 p.m. – 1:45 p.m.)

REFERRAL PROCEDURE: Self-referral or by professional, healthcare provider



CONTACT PERSON: Tikitta Suhartono, Administrative Officer

PHONE: 296-6541

FAX: 296-7734

EMAIL: tsuhartono@gov.bm or info@ombudsman.bm

WEBSITE: www.ombudsman.bm

ADDRESS: Suite 102, 14 Dundonald St. W., Hamilton HM 09

PURPOSE: The Office of the Ombudsman is open to the public where we take in complaints and investigate the administrative actions of public authorities. This includes government departments, boards and bodies established or funded by the legislature.

SERVICES: Office provides an impartial form of alternative dispute resolution which is less formal and more flexible and accessible than going through the Courts.

HOURS OF OPERATION: 9:00 a.m. – 5:30 p.m., Monday to Thursday
9:00 a.m. – 5:00 p.m., Friday

REFERRAL: Self-referral or by another department



MINISTRY OF FINANCE

CONTACT PERSON: Kendra Hassell (Land Tax), Janice Williams (Stamp Duty), Althea Walker (Payroll Tax), and Renee Lathan (E-filing)

PHONE: Land Tax – 297-7537 Stamp Duty – 297-7684

Payroll Tax – 297-7567 E-Filing – 298-6352

FAX: 296-5406

EMAIL: khassell@gov.bm, jwilliams@gov.bm, awalker@gov.bm or rlathan@gov.bm

WEBSITE: www.taxbermuda.gov.bm or www.etax.gov.bm

ADDRESS: F.B. Perry Building, 40 Church Street, Hamilton HM 12
P.O. Box HM 1374, Hamilton HM FX

PURPOSE: To administer the collection of taxes and duties according to legislation.

SERVICES:

- Assists taxpayers with collection of Payroll Tax, Land Tax, Stamp Duty, Passenger Taxes, Betting Duty, Hotel Occupancy Tax, Corporate Services Tax and Timesharing Taxes
- Administers the Primary Family Homestead Registry
- Administers the Stamp Duty Exemption for first time owners

HOURS OF OPERATION: 8:30 a.m. – 5:00 p.m., Monday to Friday



CONTACT PERSON: Liz Boden

PHONE: 232-0264

FAX: 236-8387

EMAIL: lizboden@logic.bm

WEBSITE: www.openairways.com

ADDRESS: P.O. Box HM 1164, Hamilton HM EX

PURPOSE: Open Airways aims to help people of all ages living in Bermuda to breathe freely offering an island wide education program.

SERVICES:

- Educate health care professionals – offering international courses and one day workshops in asthma and COPD (other breathing problems such as emphysema)
- Educate individuals with asthma and COPD to help them to take control of their long-term conditions.
- Educate teachers, students and their parents in all schools.
- Educate the community raising awareness and understanding of good asthma care.
- Provide basic equipment to ensure optimal care for everyone with asthma and COPD.

REFERRAL: Self-referral or by health care provider.



OPPORTUNITY WORKSHOP

MINISTRY OF HEALTH, DEPARTMENT OF HEALTH

CONTACT PERSON: Keeona Belboda, Administrator

PHONE: 292-2591 (office) 504-2591 (cell)

FAX: 292-9399

EMAIL: krbelboda@gov.bm

ADDRESS: 21 Roberts Avenue, Devonshire DV 01

PURPOSE: To provide functional, social and vocational skills training to adults, 18 years of age and older, with learning and/or physical disabilities.

SERVICES: Opportunity Workshop is a government managed training centre that provides opportunities for training in functional skills, vocational skills and social skills development for adults with learning and physical disabilities. Our clients range in age from 18 years to 50 plus years. Their cognitive challenges span from mild to moderate, resulting in learning disabilities secondary to Down's Syndrome, autism, or other congenital disorders.

HOURS OF OPERATION: 8:00 a.m. – 3:45 p.m., Monday to Friday

REFERRAL PROCEDURE: Self-referral, Health care provider, Department of Education



MINISTRY OF HEALTH, DEPARTMENT OF HEALTH

CONTACT PERSON: Celia Musson Nzabalinda, Senior Dental Officer

PHONE: 278-6440

FAX: 296-0041

EMAIL: cwnzabalinda@gov.bm

WEBSITE: www.health.gov.bm

ADDRESS: 67 Victoria Street, Hamilton HM 12
P.O. Box HM 1195, Hamilton HM EX

PURPOSE: To promote the oral health of targeted vulnerable populations and, ultimately, to promote an improved oral health status for all Bermudian residents.

SERVICES:

- Oral health services in the school, community or clinical setting.
- Preventive consultative services such as oral health education, oral hygiene instruction and dietary counselling
- Clinical preventive care such as dental prophylaxis, scaling and polishing, fluoride treatment, sealants and preventive resin restorations
- Evaluation and guidance of oral growth and development
- Restorative care including dental restorations, routine dental surgery, limited endodontic treatment, treatment of periodontal disease
- Comprehensive dental care under general anaesthesia for appropriately selected patients

HOURS OF OPERATION: Clinical hours are 8:45 a.m. – 12:30 p.m. and 1:45 – 4:45 p.m. Monday to Friday by appointment

REFERRAL PROCEDURE: Self-referral or by health care provider for eligible individuals



MINISTRY OF HEALTH, DEPARTMENT OF HEALTH

CONTACT PERSON: Karen McCottry, Administrator

PHONE: 236-1582 (office) 504-1582 (cell)

FAX: 236-1586

EMAIL: kimccottry@gov.bm

ADDRESS: 44 Devon Springs Road, Devonshire FL 01
P.O. Box DV 501, Devonshire DV BX

PURPOSE: To provide opportunities that enhances the quality of life through functional skills, communication, and social skills for young adults.

SERVICES:

- Our dynamic programme provides a year round programme – theme based community outings, horseback riding, day release, art and crafts, nutrition
- screening assessment – to ascertain life skills
- community outreach programme – for independent adults – to assist with development of job related skills and personal development
- multi sensory programme – aqua massage, gym

HOURS OF OPERATION: 8:45 a.m. - 3:45 p.m., Monday to Friday

REFERRAL PROCEDURE: Self-referrals, health care provider, Department of Education



CONTACT PERSON: Ann Smith Gordon, President & CEO

PHONE: 236-7257

FAX: 236-7250

EMAIL: pals@northrock.bm

WEBSITE: www.pals.bm

ADDRESS: 18 Point Finger Road, Paget DV 04
P.O. Box DV 19, Devonshire DV BX

PURPOSE: To provide cancer patients with quality care primarily in the home setting in order to enhance quality of life. To provide support and assistance to cancer patients and their families.

SERVICES:

- Employs five registered nurses trained in oncology that make over 6000 visits annually
- No charges for visits to patients and the use of medical equipment
- Not part of the hospital, hospice or government, but works together with them all to enhance the care of our patients
- Trained volunteers who provide moral support, friendship and transportation for our patients
- In order to exist relies on donations, in addition to our on going fund raising events

HOURS OF OPERATION: 9:00 a.m. – 5:00 p.m., Monday to Friday.
A nurse is on call on weekends and after hours

REFERRAL PROCEDURE: Physician



P.R.I.D.E BERMUDA (PARENT RESOURCE INSTITUTE FOR DRUG EDUCATION BERMUDA)

CONTACT PERSON: Judith V. Burgess

PHONE: 295-9970 or 236-2828

FAX: 236-0135

EMAIL: info@pride.prevention.bm or pridereception@pride.prevention.bm

WEBSITE: www.pridebermuda.bm

ADDRESS: 25 Point Finger Road, Paget DV 04
P.O. Box DV 212, Devonshire DV BX

PURPOSE: Working to keep youth drug free.

SERVICES:

- P.R.I.D.E. targets primary to senior school aged children and concerned adults
- Parent programmes: Parent to Parent
- Youth programmes:
- Student Assistance Programme in collaboration with Caron Bermuda, in middle and high schools
- PRIDE Pals in (elementary schools)
- Prevention programming including life skills and leadership training for teens.
- Education support group for middle and high schools students.
- Conferences: youth and parent conferences, local and overseas
- Forums: youth and adult, awareness and current drug trends

HOURS OF OPERATION: 9:00 a.m. – 5:00 p.m., Monday to Wednesday;
9:00 a.m. – 6:00 p.m., Thursday to Friday (some week-ends)

REFERRAL: Self-referral, by health care provider, parent or school



CONTACT PERSON: Director

PHONE: 292-4366 (office) 297-8278 (hotline)

FAX: 292-9280

EMAIL: physicalabuse@ibl.bm

WEBSITE: www.thephysicalabusecentre.com

ADDRESS: 58 North Shore Road, Hamilton Parish FL 03
P.O. Box 2049, Hamilton HM HX

PURPOSE: Providing the only shelter for women and children escaping abusive homes, and providing holistic services for perpetrators and victims of abuse (men, women and children) to end abuse in Bermuda.

SERVICES:

- Shelter services
- Individual counselling
- Group counselling
- Pet therapy for children
- Police R Our Friends
- Abuse Free for perpetrators
- Life skills
- Parenting skills

HOURS OF OPERATION: 9:30 a.m. – 5:00 p.m., Monday to Friday

Hotline and shelter 24 hours

REFERRAL: Referral by any concerned organizations or individual



CONTACT PERSON: Cindy Swan, Chairperson

PHONE: 297-5044

FAX: 297-5045

EMAIL: projectaction@northrock.bm

ADDRESS: 4 Rose Hill, St. George's GE 05

PURPOSE: Project Action provides free transportation for seniors and the physically challenged island-wide.

SERVICES:

- Transportation to medical appointments
- Transportation to grocery shopping
- Transportation to physiotherapy
- Transportation for a drive-out when possible

HOURS OF OPERATION: 8:00 a.m. – 3:00 p.m., Monday to Friday



BERMUDA ROAD SAFETY

CONTACT PERSON: David Minors, RSO/Project Ride Coordinator

PHONE: 292-1271 or 536-2349

FAX: 292-8843

EMAIL: dsminors@gov.bm

WEBSITE: <http://www.bermudaroadsafety.com>

ADDRESS: 11 North Street, Hamilton HM 17

PURPOSE: Project Ride is a teenage cycle training course designed to provide the skills and knowledge necessary to tackle Bermuda's congested roads.

SERVICES

- Instruction in road safety and traffic laws
- Instruction on practical handling and riding of auxiliary cycle
- Safety positioning and proper identification of road signage, etc.



CONTACT PERSON: Julie Dunstan

PHONE: 292-3938

FAX: 292-3254

EMAIL: readingclinic@ibl.bm

WEBSITE: www.readingclinic.bm

ADDRESS: 54 Serpentine Road, Pembroke HM 08

PURPOSE: Helping to make literacy a reality for children in Bermuda.

SERVICES:

- Tutoring in reading and spelling
- School consults/workshops
- Presentations for parents, professionals, and community groups
- Tutor and teacher training
- Referrals to affiliated services, i.e. speech and language therapy, psychological therapy
- School-based early reading intervention project

HOURS OF OPERATION: Office open: 8:30 a.m. – 2:00 p.m.,
Monday to Friday.

REFERRAL PROCEDURE: Parents regarding children, with emphasis
on P3 – P6



MINISTRY OF CULTURE AND SOCIAL REHABILITATION, DEPARTMENT OF CHILD AND FAMILY SERVICES

CONTACT PERSON: Sharon Merlow, Coordinator

PHONE: 292-4922

FAX: 295-4360

ADDRESS: 6 Aeolia Drive, Devonshire DV 05

PURPOSE: To assist at risk adolescents in a holistic residential facility.

SERVICES:

- Provide care, protection, and treatment in a residential setting, to adolescents (12 – 18) in crisis.
- Ensure a high quality of intervention to at risk youth and their families that is client centred, culturally sensitive, empowering, caring, consistent, and professional at all times

HOURS OF OPERATION: 9:00 a.m. – 5:00 p.m., Monday to Friday
(residential facilities 24 hours)



CONTACT PERSON: Carolyn Armstrong, Director

PHONE: 292-5941

FAX: 293-3417

ADDRESS: 131 South Road, Smith's HS 01
P.O. Box HM 2498, Hamilton HM GX

EMAIL: starlighthouse@northrock.bm

PURPOSE: To give comprehensive support to persons infected and affected by HIV/AIDS.

SERVICES:

- Professional counselling offered to children by appointment
- Visits to clients in hospitals, Agape House, prisons, schools etc.
- Referrals to all relevant agencies and services
- Ongoing support to families after death of loved ones
- Assistance with funeral arrangements
- Transportation, education and presentations

HOURS OF OPERATION: 8:00 a.m. – 4:00 p.m.

REFERRAL PROCEDURE: Department of Health, hospitals, support agencies, churches, Department of Education, courts, family



CONTACT PERSON: Melvyn Bassett, Managing Director

PHONE: 234-6195 **FAX:** 234-6195

EMAIL: sandysfoundation@logic.bm **WEBSITE:** www.sandys360.bm

ADDRESS: P.O. Box MA 152, Mangrove Bay MA BX

PURPOSE: To foster constructive community values. It is intended that the sports, recreational and educational programmes offered will help to create healthy and positive young people, adults and families. The Centre will offer activities designed to foster pro-social and healthy behaviour that so often pervades the youth in our communities.

SERVICES: The core focus areas of Sandys 360 include the two pillars of youth development and overall community development. The academics programme area will revolve around a core college-bound track for students and their families. We will function as a platform and local programme delivery site that can be leveraged by more specialised community interventions and programming provided by government agencies and non-profit organizations. To address critical social issues, create healthy and positive young people, adults, and families, and enhance overall quality of life by:

- Providing a comprehensive range of preventive education, health/fitness, recreation and development opportunities for youth during both in-school and out-of-school time
- Delivering education, health/fitness and recreational options for adults and families
- Offering lifelong learning, daily living and recreational options for seniors and the aging population.

HOURS OF OPERATION: 6:00 a.m. – 10:00 p.m., Monday to Friday;
8:00 a.m. – 10:00 p.m., Saturday; 8:00 a.m. – 6:00 p.m., Sunday



DEPARTMENT OF YOUTH, SPORT AND RECREATION

CONTACT PERSON: Diana M. DeRoza, Centre Supervisor

PHONE: 234-1275

FAX: 234-5652

WEBSITE: www.youthandsport.bm/youth/cc_sandys.php

ADDRESS: 15 Kitchener Road, Sandys MA 01
29 Somerset Road, Sandys MA 03

PURPOSE: To contribute to the physical, emotional, sport, recreational and social growth and development of the community by offering varied recreational experiences.

SERVICES:

- Recreational and personal development programmes:
Young ambassadors, Counsellor in Training (CIT), M.U.S.I.C.
(Music Unifies Strength in Communities)
- Recreational activities: weight training and fitness, foosball, table tennis, table games, basketball, etc.
- Rentals: community organizations, family events, meetings, parties, etc.

HOURS OF OPERATION: 4:00 p.m. – 10:00 p.m., Monday to Thursday;
4:00 – p.m. – 11:00 p.m., Friday; 6:00 p.m. – 11:00 p.m., Saturday

Closed Sunday and Public Holidays;

8:00 a.m. – 10:00 p.m., Monday to Friday (Mid-Term and Summer Day Camps)



**DEPARTMENT OF YOUTH,
SPORT AND RECREATION**

CONTACT PERSON: Diana M. DeRoza, Centre Supervisor

PHONE: 234-1275 **FAX:** 234-5652

WEBSITE: www.youthandsport.bm/youth/cc_sandys.php

ADDRESS: 29 Somerset Road, Sandys MA 03

PURPOSE: To contribute to the physical, emotional, sport, recreational and social growth and development of the community by offering varied recreational experiences.

SERVICES:

- After-school, summer day camp and overnight camp programmes
- Recreational and personal development programmes: dance, golf, 50 Plus Social Club, Raleigh International Bermuda, Commonwealth Youth Forum
- Recreational activities: pool, foosball, tennis, table tennis, movies, table games, football, cricket, volleyball, etc.
- Rentals: community organizations, family events, meetings, parties, etc.
- Support: homework assistance, job-seeking assistance, internet access and printing/copying services

HOURS OF OPERATION: 1:00 p.m. – 10:00 p.m., Monday to Thursday;
1:00 p.m. – 11:00 p.m. Friday; 6:00 p.m. – 11:00 p.m. Saturday

Closed Sunday and Public Holidays

8:00 a.m. – 10:00 p.m., Monday to Friday (Mid-Term and Summer Day Camps)



BERMUDA COLLEGE

CONTACT PERSON: Janice C. Trott, Executive Director

PHONE: 239-4029

FAX: 239-4039

EMAIL: slc@college.bm

ADDRESS: Stonington Drive, Paget PG 04
P.O. Box PG 297, Paget PG BX

PURPOSE: A non-profit organization for seniors (55 years and over) providing “Better Living Through Learning”.

SERVICES:

- Provides a non-threatening but dynamic learning environment where debate, discussion, controversy, humour and wisdom thrive
- Courses are held during the day, and usually begin in early February and October, including: Keep Fit, Line Dancing, Yoga, Health and Fitness Lectures, Conversational Spanish, French and German, Bridge, Current and World Affairs, Computers, Needle Arts and Crafts
- One day seminars and field trips with lunch are also conducted periodically

HOURS OF OPERATION: 9:30 a.m. – 2:00 p.m., Monday to Friday



MINISTRY OF HEALTH, DEPARTMENT OF HEALTH

CONTACT PERSON: Safiyyah Martin

PHONE: 278-6456 or 292-7802 (for appointments only)

FAX: 292-7627

ADDRESS: St. Georges Clinic: 1 Old Military Road, St. George's GE 03
Victoria Street Clinic: 67 Victoria Street, Hamilton HM 12
Somerset Clinic: 55 Mangrove Bay Road, Sandys MA 05
(Mailing for all clinics) P.O. Box HM 1195, Hamilton HM EX

PURPOSE: To provide seniors with preventive health services to promote healthy choices and lifestyles.

SERVICES: Basic screenings, health education and promotion, immunizations, nutrition assessment and counselling, and functional assessments.

HOURS OF OPERATION:

ST. GEORGE'S: 1st Tuesday of the month, 2:00 p.m. – 4:00 p.m.

VICTORIA STREET: 2nd Wednesday of the month, 2:00 p.m. – 4:00 p.m.

SOMERSET: 3rd Tuesday of the month, 2:00 p.m. – 4:00 p.m.

VICTORIA STREET: 4th Wednesday of the month, 2:00 p.m. – 4:00 p.m.

REFERRAL PROCEDURE: Self-referral, family/friends, health care provider



MINISTRY OF FINANCE

CONTACT PERSON: Calvin White (Pensions)

PHONE: 297-7690

FAX: 292-5267

EMAIL: socialinsurance@gov.bm

WEBSITE: www.socialinsurance.gov.bm

ADDRESS: 30 Parliament Street, Hamilton HM 12
P.O. Box HM 1537, Hamilton HM FX

PURPOSE: We commit to administer and protect the benefits of our social insurance programmes to the highest possible standards within the community.

SERVICES: Administration of Social Insurance contributions and benefits.

HOURS OF OPERATION: 8:30 a.m. – 5:00 p.m., Monday to Friday

CASHIERS: 8:30 a.m. – 4:30pm, Monday to Friday

REFERRAL PROCEDURE: Self-referral



SOCIETY FOR ACCESSIBLE TRAVEL AND HOSPITALITY, U.S.A.

CONTACT PERSON: Richard Kitson

PHONE: 292-9294 or 734-1944

FAX: 295-7946

EMAIL: richard@kitson.bm

ADDRESS: C/o Rosedon Hotel Apartments,
61 Pitts Bay Road, Pembroke HM 06
P.O. Box HM 290, Hamilton HM AX

PURPOSE: A non-profit organization designed to serve the disabled traveller (i.e. disabled people and senior citizens) by obtaining the services they need to enjoy their stay in Bermuda.

SERVICES:

- Exchange information with other local charities and organisations as well as other chapters of SATH-International in order to disseminate data of the services that exist both here on the island and abroad
- Organise consultation with other organizations with disabled people in order to ascertain their requirements by holding workshops and seminars in order to bring together the disabled and the members of the travel and other industries
- Write and produce newsletters and access guides to Bermuda in order to inform the travel agents and other services what access is available in Bermuda. Assist in research programmes to do with access in every respect

HOURS OF OPERATION: 9:00 a.m. – 5:00 p.m., Monday to Friday



MINISTRY OF HEALTH, DEPARTMENT OF HEALTH

CONTACT PERSON: Susan Price Barrett, Coordinator

PHONE: 278-6429

FAX: 295-7636

EMAIL: sgbarrett@gov.bm

ADDRESS: 67 Victoria Street, Hamilton HM 12
P.O. Box HM 1195, Hamilton HM EX

PURPOSE: To assess and treat children (birth – 18) and seniors identified with communication difficulties and raise awareness of strategies and techniques to build communications skills.

SERVICES:

- Prevention, screening, assessment/diagnosis
- Intervention, referral, training, workshops/in-services
- Collaboration and consultation with parents, caregivers, teachers and families

HOURS OF OPERATION: 8:45 a.m. – 4:45 p.m., Monday to Friday

REFERRAL PROCEDURE: Doctors, teachers, allied health workers, parents, and self-referral



ORDER OF ST. JOHN (BERMUDA)

CONTACT PERSON: Jacqueline Browne

PHONE: 236-7831

FAX: 236-6287

EMAIL: sjabda@logic.bm

WEBSITE: www.orderofstjohn.org/bermuda

ADDRESS: Dunrossil House, 21 Point Finger Road, Paget DV 04
P.O. Box DV 575, Devonshire DV BX

PURPOSE: To serve our community by providing first aid training and the provision of first aid personnel at community events.

SERVICES:

- Provide first aid trained personnel to training events
- Emergency transport as needed at such events
- Train community members in first aid and CPR

HOURS OF OPERATION: 9:00 a.m. – 5:00 p.m., Monday to Friday



SUMMERHAVEN TRUST

CONTACT PERSON: John Powell, Chairman

PHONE: 293-2099

FAX: 293-8327

EMAIL: summerhaven@northrock.bm

ADDRESS: 131 South Shore Road, Smith's HS 01
P.O. Box HS 30, Harrington Sound HS BX

PURPOSE: SummerHaven Trust operates an independent living residential complex which provides the opportunity for people with physical disabilities to live in the community.

SERVICES:

- The facility consists of 14 studio apartments, 3 one bedroom apartments, 1 two bedroom cottage, and 1 three bedroom apartment
- Fully wheelchair accessible with a community living room, dining room and sun room
- Self-service laundry facilities
- Special device shower and tub room
- Twenty-four hour attendant care service
- Lunch and evening meals 5 days a week
- Wheelchair accessible bus

HOURS OF OPERATION: 24 hours, 7 days a week

REFERRAL: Self-referral, friend, family or by health care provider



CONTACT PERSON: Denise Carey, Executive Director

PHONE: 292-4360

FAX: 296-3270

EMAIL: slch@sunshineleague.bm

WEBSITE: www.sunshineleague.bm

ADDRESS: P.O. Box HM 1773, Hamilton HM HX

PURPOSE: To provide foster care to children 8 – 16 years old in a group setting.

SERVICES:

- Residential care
- Housing
- Transportation
- Life skills
- Aftercare
- Respite
- Afterschool

HOURS OF OPERATION: 24 hour care

REFERRAL PROCEDURE: Department of Child and Family Services



SYLVIA RICHARDSON CARE FACILITY

MINISTRY OF HEALTH, DEPARTMENT OF HEALTH

CONTACT PERSON: Angela Brangman, Administrator

PHONE: 298-8770

FAX: 298-8771

ADDRESS: 4 Old Military Road, St. George's GE03
P. O. Box GE 67, St. George's, GE BX

PURPOSE: To provide residential, nursing and day care to seniors in a multi-level residential care facility.

SERVICES:

- Provide nursing, housekeeping, laundry, food, recreational, pharmacy and physician services.
- Residents range from independent to semi-dependent.
- The cost of care will depend upon the required category of care. For a detailed breakdown of fees, please contact the Administrator.

HOURS OF OPERATION: 24 hours

REFERRAL PROCEDURE: Physician referral through the Geriatric Assessment and Planning team



CONTACT PERSON: Ivan I. Smith, President/Founder

PHONE: 238-2865 (home) or 295-5881 x162 (office) or 735-5056 (cell)

FAX: 295-9183

EMAIL: ismith@northrock.bm (home) icsmith@royalgazette.bm (office)

ADDRESS: 5 Rockaway Springs, Rockaway, Southampton SN 02
P.O. Box HM 747, Hamilton HM CX

PURPOSE: Fund raising for medical trips, prescriptions, equipment, nutrition and education of physically challenged children.

SERVICES:

- Fundraising for overseas medical trips and medical equipment or other pressing needs
- A large number of computers donated to children
- Groceries supplied to sick, unwed mothers and elderly
- Transportation available (six-seater van donated) for challenged children for school, activities and doctor's visits
- Watch service for any need of physically challenged children, especially those with cerebral palsy

HOURS OF OPERATION: Anytime – whenever we are in position to meet a need



TEEN SERVICES

CONTACT PERSON: Michelle Wade, Director

PHONE: 292-4598

FAX: 295-7164

EMAIL: mhwade@teenservices.bm

ADDRESS: 4 Happy Valley Road, Pembroke HM 19
P.O. Box HM 1324, Hamilton HM FX

PURPOSE: To assist in the empowerment of Bermuda's youth, by promoting healthy development through ongoing education, counselling and support.

SERVICES: Teen Haven – residential treatment programme offers services to 8 homeless pregnant teens, teen mothers and/or young women between the ages of 16 – 24, and their children, who are under 6 years old. The programme offers life skills training and a parenting programme which is designed to prepare the residents for effective parenting and independent living.

HOURS OF OPERATION: 24 hours, 7 days per week

REFERRAL: Self-referral, doctor, school, social service agencies, or parents/family/guardians



CONTACT PERSON: Michelle Wade, Director

PHONE: 292-4598

FAX: 295-7164

EMAIL: mhwade@teenservices.bm

ADDRESS: 4 Happy Valley Road, Pembroke HM 19
P.O. Box HM 1324, Hamilton HM FX

PURPOSE: To assist in the empowerment of Bermuda's youth, by promoting healthy development through ongoing education, counselling and support.

SERVICES:

- Counselling – individual/group/family counselling
- Community prevention outreach – Teen Pregnancy Prevention Campaign
- Education – Continuation School – alternative high school education (BSC, GED) for pregnant teens and/or teen mothers. Space is allocated for non-traditional students (not pregnant and/or male) at a fee. Students in this category receive services on a part-time basis or when the need arises. The program can accommodate 13 to 20 students at any given time.
- Outstanding Teen Awards Programme – This event is held to honour and salute the island's outstanding teens in categories such as; academics, sports, community service, spiritual leadership, visual arts, performing arts, leadership, most progress/incentive and outstanding overall.

HOURS OF OPERATION: 9:00 a.m. – 5:00 p.m., Monday to Friday

REFERRAL: Self-referral, doctor, school, social service agencies, or parents/family/guardians



CONTACT PERSON: Angela Patricelli, Director

PHONE: 297-4342

FAX: 297-2342

EMAIL: tomorrowsvoices@northrock.bm

WEBSITE: www.tomorrowsvoices.bm

ADDRESS: 155 South Road, Smith's HS 01

PURPOSE: Provide direct educational and behavioural services to children with autism.

SERVICES: Provide full-time services in a centre applied behavioural analysis is used to teach communication, socialisation, play and self help skills, i.e. toilet training, grooming, dressing

A child is integrated into the school setting by systematically increasing hours at school while fading services from Tomorrow's Voices

HOURS OF OPERATION: 8:45 a.m. – 5:30 p.m., Monday to Friday

REFERRAL PROCEDURE: Parent or teacher



MINISTRY OF TRANSPORT AND TOURISM

CONTACT PERSON: Terry Chris Spencer, Registrations Manager
Marie Kent-Smith, Registration Officer or Angelo Furbert, Manager of
Technical Services

PHONE: 292-1271

FAX: 292-8843

EMAIL: taspencer@gov.bm, imkentsmith@gov.bm, afurbert@gov.bm

WEBSITE: www.tcd.gov.bm

ADDRESS: 11 North Street, Hamilton HM 17

PURPOSE: To ensure that all vehicles and drivers operating on
Bermuda's roads meet an acceptable standard.

SERVICES:

- Driving test provided for seniors as well as no waiting in line for licenses to be processed after completion of the test
- Issue of the Special Persons Cards

HOURS OF OPERATION: 8:00 a.m. – 4:30 p.m., Monday to Friday

REFERRAL: Self-referral, friend, family, health care provider



BERMUDA HOSPITALS BOARD

CONTACT PERSON: Clinical Director

PHONE: 239-2038 or 236-3770 x3404

FAX: 239-2257

WEBSITE: www.bermudahospitals.bm

ADDRESS: 44 Devon Springs Road, Devonshire FL 01
P.O. Box DV 501, Devonshire DV BX

PURPOSE: To provide and maintain quality care to addicted individuals and their families, in partnership with other agencies.

SERVICES:

- Intensive Outpatient Treatment
- Methadone Maintenance Treatment Programme
- Inpatient Detox Unit
- Also offered: Relapse Prevention Programme, family intervention, anger management, outpatient detox, psychiatric consultation and follow-up, psychological, assessment and follow-up, drug testing, referrals to local and overseas services, liaison with Drug Court, Family Services, etc. and public talks and forums.

HOURS OF OPERATION: 8:30 a.m. – 4:30 p.m., Monday to Friday

Counsellor available on call after regular working hours 7 days a week.

REFERRAL: Self-referral, BARC or by any health care provider



MINISTRY OF HEALTH, DEPARTMENT OF HEALTH, ENVIRONMENTAL HEALTH

CONTACT PERSON: Armell Thomas, Programme Manager/
Environmental Health Officer

PHONE: 278-4998

FAX: 236-0938

WEBSITE: www.health.gov.bm

ADDRESS: Old Hospital Bldg., 7 Point Finger Road, Paget DV 04
P.O. Box HM 1195, Hamilton HM EX

PURPOSE: To prevent illnesses borne by vectors such as rodents and mosquitoes

SERVICES:

- Destroy vermin in response to surveillance results or to requests for service for rodent, mosquito and fly control and collaborate with occupiers to perform their statutory duties to control vermin.
- Eliminate or control habitats that would support the breeding of vermin by requiring the control of standing water, requiring that buildings are made inaccessible to vermin, and requiring that foodstuffs and forage are inaccessible to vermin.
- Proactive detection of vermin by surveillance activities such as mosquito ovitrapping and test baiting for rodents.

HOURS OF OPERATION: 7:00 a.m. – 3:00 p.m., Monday to Friday

REFERRAL: Self-referral



WARWICK PARISH 'LORRAINE' REST HOME

WARWICK PARISH COUNCIL

CONTACT PERSON: Administrator

PHONE: 236-5152

ADDRESS: 4 Lorraine Drive, Warwick WK 05
P.O. Box WK 204, Warwick WK BX

PURPOSE: Helping seniors remain independent while receiving 24 hours care and support from qualified geriatric aides.

SERVICES: Provides seniors with a comfortable, safe environment, where they receive quality services while maintaining their independence. We provide nutritious meals and encourage residents to keep active through our activity programme. The day care programme is held daily.

HOURS OF OPERATION: 24 hours

VISITING HOURS: 10:00 a.m. – 11:30 a.m. and 1:00 p.m. – 4:00 p.m.
9:00 a.m. – 5:00 p.m.: Day care programme
5:00 p.m. – 6:30 p.m. (summer hours extended)

REFERRAL PROCEDURE: Self-referral, friend, family, health care provider



CONTACT PERSON: Lance Furbert, Executive Director

PHONE: 238-2469 or 537-1434

FAX: 238-2597

EMAIL: director@windreach.bm

WEBSITE: www.windreachbermuda.bm

ADDRESS: 57 Spice Hill Road, Warwick WK 03
P.O. Box WK 654, Warwick WK BX

PURPOSE: To enrich the quality of life for people with special needs

SERVICES: The facilities are used by persons with a wide range of disabilities and special needs from the mild to profound, including our growing senior population. WindReach users are the clients of some 100 organisations that use the facility as an important component of their programmes; organizations such as the Ministry of Education, the Mid-Atlantic Wellness Institute, the Bermuda Autism Society, senior citizens homes etc.

- Programmes include: adaptive sports, therapeutic riding, senior citizens social activities and work-experience.
- Facilities include: Activity centre, sensory room, playground, petting zoo, environmental/sensory area and riding centre.

HOURS OF OPERATION: 9:00 – 5:00 p.m., Monday to Friday



CONTACT PERSON: Elaine Williams, Director or Cindy Steede-Williams, Office Administrator

PHONE: 295-3882 (office) or 295-7273 (crisis hotline)

FAX: 295-9833

EMAIL: wrc@wrcbermuda.com

WEBSITE: www.wrcbermuda.com

ADDRESS: 58 Reid Street, Hamilton HM 12 (above the Music Box)
P.O. Box DV 592, Devonshire DV BX

PURPOSE: To empower women to help themselves.

SERVICES:

- Counselling
- Court advocacy
- Education

HOURS OF OPERATION: 9:00 a.m. – 5:00 p.m., Monday to Friday

24 hour crisis hotline

REFERRAL PROCEDURE: Self-referral, police, EPA and other agencies

Accept walk-ins but prefer appointments to be made

Persons with disabilities are asked to call so an alternative location can be arranged



CONTACT PERSON: Clare Mello, Executive Director

PHONE: 294-5300

FAX: 295-4796

EMAIL: Clare.mello@youthnet.bm

WEBSITE: www.youthnet.bm

ADDRESS: Kitson Building, 5 Reid Street, Hamilton HM 12
P. O. Box HM 2710, Hamilton HM KX

PURPOSE: Provide school-based mentoring programme

SERVICES:

- Matches students with caring adults from the community who serve as positive role models or mentors.
- Provides ongoing training and education for mentors.
- Hosts a variety of activities for mentors and students both in-school and outside of school including: bowling, Bermuda Festival, work shadow day and more.
- Hosts regular meetings with students to discuss topical issues facing young people today.

HOURS OF OPERATION: 8:30 a.m. – 5:00 p.m., Monday – Friday

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